

UPMC Is Addressing the Needs of Communities and Making Them Stronger

What is a Community Health Needs Assessment (CHNA)?

In 2019, UPMC conducted Community Health Needs Assessments (CHNAs) for its licensed hospitals in compliance with IRS 501(r) guidelines. Each CHNA incorporates input from community stakeholders and public health experts, and identifies actions and implementation plans to improve community health.

• Listening to the Community

UPMC invited more than 2,000 local and regional stakeholders to help identify their community’s most pressing health needs.

• Addressing Significant Health Needs

UPMC partnered with the University of Pittsburgh Graduate School of Public Health (Pitt Public Health) to conduct CHNAs for 29 licensed hospitals. Public health data findings and community survey results were synthesized to identify priorities at the local level, while supporting four key significant health needs across UPMC communities.

• Making a Measurable Impact

UPMC’s CHNAs identify important local health issues and support a coordinated, system-wide community health strategy that extends across the region. Through more than 3,000 programs, UPMC is out in the community — visiting fire halls, church festivals, and schools — and advancing health for local residents.

CHRONIC DISEASE MANAGEMENT		<ul style="list-style-type: none"> • Cancer • Diabetes • Heart Disease and Stroke • Obesity • Respiratory Disease
BEHAVIORAL HEALTH		<ul style="list-style-type: none"> • Access to Behavioral Health Services • Opioid and Substance Abuse
ACCESS TO CARE AND NAVIGATING RESOURCES		<ul style="list-style-type: none"> • Care Coordination • Palliative and End-of Life Care • Primary Care • Specialty Care
PREVENTION AND COMMUNITY-WIDE HEALTHY LIVING		<ul style="list-style-type: none"> • Community Prevention and Wellness Initiatives • Health-Related Social Needs • Interpersonal Safety



Tackling the Opioid Epidemic with Compassionate Care

UPMC offers integrated services for people with substance use problems, including UPMC’s Pregnancy Recovery Center — which wraps opioid treatment around prenatal care — and the Screening and Motivational Interviewing and Referral to Treatment (SMART) Choices program — which helps pediatricians identify at-risk kids during annual visits. UPMC also supports a hub-and-spoke model to help providers in Erie, Blair, Lycoming, and Clinton counties deliver Medication-Assisted Treatment (MAT).



Caring for Rural Communities

UPMC is helping to improve access to health care in rural areas through telemedicine, in-home visits to diabetes patients, and by participating in a pilot program in rural McKean County that aims to support the local hospital, keep health care jobs in the community, and deliver high-quality care to residents who may be isolated.



Supporting Seniors During Their Golden Years

UPMC offers a range of community programs geared toward older adults, from in-home services to caregiver support through the Aging Institute Help and Referral Line, and from education sessions on topics such as living wills and medication management to social gatherings, including bingo and visits to the Pittsburgh and Erie zoos.



Fighting Childhood Obesity

UPMC is promoting healthy eating and active lifestyles for children by launching the Healthy Schools Program at 68 Pittsburgh area schools, helping to implement smarter lunchroom strategies, and “prescribing” park use for local youth to engage in physical activity.

UPMC FAST FACTS: COMMITMENT TO THE COMMUNITY

As the region's health care leader, UPMC is committed to improving the health and well-being of its communities.



Giving Back and Improving Lives

\$1.2 billion — in IRS-defined community benefits in Fiscal Year 2018

Annually, UPMC contributes more than **\$1 billion** to make our communities healthier. This amounts to 15 percent of UPMC's net patient revenue — a level substantially higher than most peers regionally, statewide, and nationally.

\$395 million — Charity Care and Costs for Those in Need

Committing more to charity care than any other health system in Pennsylvania:

- \$87 million in charity care – UPMC hospitals provide 61 percent of all charity care in western Pennsylvania.
- \$308 million to cover unreimbursed costs for Medicaid beneficiaries and other subsidized care

\$343 million — Health Programs and Charitable Contributions

Enhancing health and wellness through 3,000 free and subsidized programs:

- Immunizations, medications, home visits, and transportation
- Support for seniors, children, and people with disabilities
- Emergency preparedness, smoking cessation, and cancer prevention

\$489 million — Medical Research and Education

Sponsoring 97 percent of all hospital-funded research in western Pennsylvania:

- \$299 million in direct medical research funding to the University of Pittsburgh
- \$190 million in medical education programs to foster the next generation of physicians, nurses, pharmacists, and other health care professionals

UPMC Insurance Services

- UPMC Health Plan is among the nation's fastest-growing health plans with more than 3.5 million members. It offers coverage to individual and group health plan members; seniors; and low-income individuals and families; as well as those with disabilities. Products include UPMC *for Life*, UPMC *for You*, UPMC *for Kids* – Pennsylvania's largest CHIP program, UPMC Community HealthChoices, and Community Care Behavioral Health Organization.
- Since its introduction in 1996, UPMC *for You* has become the second-largest and fastest-growing Medicaid program in southwestern and northwestern Pennsylvania. More than 57 percent of Medicaid enrollees in southwestern Pennsylvania and 64 percent in northwestern Pennsylvania have coverage through UPMC *for You*.
- UPMC Health Plan is the largest provider-led integrated delivery and finance system in Pennsylvania. Since 2011, UPMC Health Plan has become the fastest-growing commercial health insurer in western Pennsylvania.

UPMC cares for a disproportionate share of high-need patients:

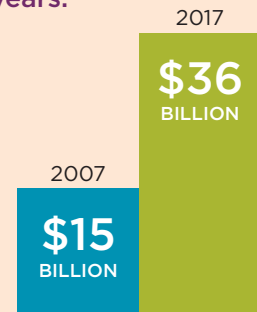
- 7 out of 10 Medicaid patients in Allegheny County
- 7 out of 10 babies born to low-income families in the Harrisburg region
- 8 out of 10 pediatric patients from low-income families in Erie, Lawrence, McKean, Mercer, and Venango counties
- 8 out of 10 patients with behavioral health needs in Bedford and Blair counties
- 7 out of 10 seniors in Clinton, Lycoming, Potter, and Tioga counties are cared for by UPMC Susquehanna hospitals

UPMC is a powerful engine of progress, growth, and prosperity.

\$36 Billion Economic Impact

UPMC's operations have a multiplier effect that ripples through local economies. Every dollar directly spent by UPMC results in more than twice as much impact.

UPMC's impact on the region's economy has more than doubled in 10 years.



\$587 Million in Taxes Paid

A nonprofit, UPMC contributes substantially each year through taxes and assessment fees, including property, sales, income, and employer taxes. In 2017, UPMC paid:

- Federal \$310 million
- State \$243 million
- Local \$34 million

87,000 Employees

As Pennsylvania's largest nongovernmental employer, UPMC supports more than one in four hospital jobs.

\$225 Million in Diversity Spending

UPMC supports minority and women-owned businesses.