We are grateful for this opportunity to be UPMC Susquehanna. It is unlike anything we have been a part of in our journey thus far. It will enable us to shorten timeframes for developing new strategies to increase the breadth and quality of our services, improve access to care and offer even greater benefits to our patients and community.

As we anticipate enhancements to our care and services through our partnership with UPMC, the caregivers who comprise Susquehanna Health Medical Group and UPMC Susquehanna are excited about the future and proud of what they have built. Through dedication and years of hard work to implement and continually improve patient-centered strategies, two of our programs were recently named among the best in the nation.

Our hospice and palliative care team earned the top national award, the 2016 Circle of Life Award, from the American Hospital Association. The award recognizes the team’s forward-thinking and innovation, which enable our patients to have access to high-quality service at home, in the hospital and in long-term care settings throughout a broad rural area. This allows patients and their families to experience a greater quality of life during what can be an emotionally challenging time.

“Award-winning programs share a common thread: a patient-centric focus that drives delivery of care.”
—David J. Lopatofsky, MD, MMM, FAAFP
In November, our medical group was recognized as a 2016 Acclaim Award Honoree by the American Medical Group Association. With this most prestigious quality award, Susquehanna Health Medical Group is named, along with that of fellow recipient Cleveland Clinic, among the nation’s best for seamlessly providing safe, effective, efficient and patient-centered care using evidence-based medicine and robust information technology regardless of who, or where, the patient is.

These award-winning programs share a common thread: a patient-centric focus that drives our delivery of care. Through our physician-led, professionally managed model, we strive to provide the right care, at the right time, in the right place and at the right cost. This focus is evident in some of UPMC Susquehanna’s other recent awards, including:

- Accreditation by the Commission on Cancer (UPMC Susquehanna’s Cancer Center), with six commendations
- The Joint Commission’s Gold Seal of Approval* for Hip and Knee Joint Replacement Certification (Williamsport Regional Medical Center)
- The Joint Commission’s Gold Seal of Approval* and the American Heart Association/American Stroke Association’s Heart-Check mark for Advanced Certification for Primary Stroke Centers (Williamsport Regional Medical Center)
- Williamsport Regional Medical Center received international recognition as a Baby-Friendly birth facility by Baby-Friendly USA
- Recognition by Highmark Blue Cross Blue Shield as a Blue Distinction Center for Knee and Hip Replacement (Williamsport Regional Medical Center)
- Named among the nation’s “Most Wired” (information technology) health care organizations, U.S. News & World Report (14 of the past 16 years)
- NCQA Level 3 Patient-Centered Medical Home Recognition—of our Lycoming Primary Care Practices for demonstrating care coordination and communication across the continuum of care
- American College of Cardiology’s National Cardiovascular Data Registry Gold Performance Achievement Award — for demonstrating sustained achievement of performance measures in the treatment of acute myocardial infarction (heart attack) patients (Heart & Vascular Institute)
- American Heart Association Mission: Lifeline® EMS Gold Award for implementing quality improvement measures for the treatment of patients who experience STEMI (heart attacks) (Susquehanna Regional EMS)

At UPMC Susquehanna, we are blessed to have talented and dedicated physicians, advanced practice professionals and service partners who provide care and healing to our patients. We are proud of these accomplishments and national-level awards, all of which provide evidence of our passion for excellence and drive to continually improve. Our fellow UPMC partners have a similar focus and culture, which makes this collaboration such a natural—and our most significant—step to enhance our ability to serve our patients.

We are also grateful for you, our donors. It is with your support that we can take all of these steps together to enhance the future of health care in our region.

Sincerely,

David J. Lopatofsky, MD, MMM, FAAFP
Chief Administrative Officer, Susquehanna Health Medical Group
Executive Vice President/CMO, UPMC Susquehanna

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Back row from left to right: Dr. Nathalie Lavallee, Dr. Susan Branton, Dr. Charles Agbemabiese and Dr. Joanne Lalli. Front row: Jennifer Hammond.
From her hospital bed the day after undergoing a bilateral mastectomy at Williamsport Regional Medical Center, Jennifer Hammond, 50, of Williamsport looked at her breast surgeon, Dr. Susan Branton, and plastic surgeon, Dr. Nathalie Lavallee, waiting to hear when she would be able to close the chapter on her second round with breast cancer.

Dr. Lavallee was to attempt reconstruction of both of Jennifer’s breasts during the same surgery in which Dr. Branton performed the mastectomy. But Jennifer knew, from discussions with both surgeons, that reconstruction of her right breast might require a follow-up procedure.

As an employee service partner brought Jennifer’s breakfast, Dr. Lavallee confirmed that Jennifer would need another procedure. Both surgeons spent time comforting Jennifer and answering her questions as she struggled to absorb the information. Then something surprising happened.

“Before Dr. Lavallee left my room, she positioned my table tray and asked me if I wanted my breakfast heated up,” Jennifer says. “Dr. Branton, who performed the biopsy, said, ‘I know it’s scary,’ and she just made me feel validated and a lot more secure. She instilled a lot of confidence in me.”

A few days later, Jennifer learned she had a completely different type of breast cancer than she had had before. The latest diagnosis showed that Jennifer now had the aggressive and threatening triple negative form. The lumpectomy and radiation treatments Jennifer experienced with her first bout with breast cancer had left her hair and breasts intact. This time, as she met with Dr. Branton and medical oncologist Dr. Charles Aghemabiese to discuss treatment options, Jennifer faced her worst fears: She would need two courses of chemotherapy and a double mastectomy.

“Several of my friends wanted me to get a second opinion,” Jennifer says. “Honestly, I was overwhelmed at the thought of gathering everything up and going to a bigger city. I also knew two people who got second opinions and were told they would receive the same treatment at UPMC Susquehanna. I had experience with this program and confidence that I was in good hands.”

Jennifer also wanted to remain close to her job as coordinator of tutoring and learning centers at Penn College and to the support of family and friends. With Dr. Branton’s blessing, Jennifer followed through on plans for her family’s annual beach vacation in June, which included a small celebration of her 50th birthday, before beginning treatments.

Conquering Cancer.
Jennifer with one of her great nieces
“It was that holistic approach. Spending time with my family, especially my great nieces and nephews, helped me relax,” Jennifer says. “I remember thinking, ‘A year from now, this will all be behind me.’”

Upon her return from the beach, Jennifer wasn’t certain she would go through with the surgery. A friend’s experience with a double mastectomy and breast reconstruction was a source of nagging concern, yet Jennifer respected the counsel of her doctors, who explained that removal of all breast tissue was the most definitive way to prevent another breast cancer recurrence. Dr. Branton helped ease Jennifer’s worries by immediately arranging for her to see Dr. Lavallee. Jennifer also credits Dr. Branton with helping her following an extremely difficult first experience with chemotherapy.

“I told Dr. Branton, ‘I can’t do chemo,’” Jennifer says. “She met with me right away, took my feelings very seriously, and treated me with great respect. Together with Dr. Agbemabiese, they adjusted my treatments and medications to make chemotherapy more tolerable.”

With support and encouragement from her doctors, the Cancer Center nurses, family and friends, Jennifer completed 20 weeks of chemotherapy in early December.

“My life was never on hold. I tried to do all the things I normally do, and there were plenty of moments to enjoy and opportunities to love the people I love,” Jennifer says. She notes that she tried not to miss brunches with her family or weekly Friday night gatherings with her friends for homemade pizza.

Prior to her January 2017 surgery, the effectiveness of Jennifer’s chemotherapy was confirmed with PET scan results showing she was cancer free. Although scar tissue from her first cancer treatment interfered with combining mastectomy and breast reconstruction, Jennifer received the best possible news: all of the breast tissue removed was cancer free.

“When I got that news, I knew it was all worth it,” she says. “The biopsy is a much more thorough examination of the breast tissue than a PET scan. They [pathologists] really comb through the tissue to detect the presence of microscopic amounts of cancer. My doctors told me the absence of any residual cancer was unusual and a significant finding like that makes my prognosis extremely good.”

Jennifer follows up with all three of her doctors and is thankful for their seamless overlap of care and support.

Now, Jennifer is focused on her future. Prior to her first cancer diagnosis, she lost 100 pounds. She is applying that same drive to getting strong and remaining cancer free. As she recovers from surgery, she’s walking along the Susquehanna River, rejoining her Zumba group at Penn College and trying out healthy, flavorful recipes.

She’s taking time to get caught up on work and returning to the beach to celebrate another birthday before scheduling her second reconstructive surgery for the fall of 2017.

“Turning 50 was a little different than I imagined, but I’m still here; I’m still kicking, and I know 51 is going to be so much better!” she says. “And I’m already looking forward to our family beach trip NEXT year when it [breast cancer] will all really, really be behind me.”
A note to our donors: If your name has been omitted or misprinted, please notify us and accept our sincere apology.

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*Signature Gifts* recognizes individuals and organizations who made a commitment to Susquehanna Health Foundation with a contribution of $100,000 or greater. Donors are listed through December 31, 2016.

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HELPING HANDS GALA
A Fun Night Out for a Great Cause

Grab some friends and join us for a night of dinner, dancing and games. Every year the Helping Hands Gala is a different theme, from the Roaring '20s to Superheroes. This year, the theme is Medieval Times. Yes, people dress up—from a lot to a little!

The fundraiser will be held on March 24, 2018, at the Acacia Club in Williamsport. You can buy a patron ticket now for $200, which admits you to the gala. Guest tickets can be purchased closer to the event for $35.

To purchase your ticket or for more information on the Helping Hands Gala, please contact the Foundation at (570) 320-7460.

The proceeds from the event will contribute to the purchase of CAREpoint—a sophisticated medical command receiving station designed to better coordinate hospital and pre-hospital care in rural communities. The system allows Emergency Medical Service (EMS) staff to transfer information to hospitals quickly and securely so a doctor can “see” a patient before they even get into the emergency room and better prepare for their arrival. Especially in the cases of trauma, heart attacks, strokes, and burns, this can translate into saved time—and lives.

CAREpoint will fully integrate all three UPMC Susquehanna Emergency Departments and EMS activities in Lycoming and Tioga Counties.
The addition of key equipment is improving treatments and access for patients in Tioga County who are dealing with disabling, sensitive and sometimes extremely painful conditions. Purchased with funds from the 2016 Friends of Soldiers & Sailors Annual Support Campaign, the new equipment gives physical, occupational and speech therapists greater flexibility to customize treatments for their patients.

According to Aaron Stephens, Director of Rehabilitation Services for Soldiers & Sailors Memorial Hospital (SSMH), this equipment is a game changer in Tioga County because it enables therapists to give better service to their patients and in more convenient locations.

“Our department is fortunate to have highly specialized therapists bringing advanced care to our rural community,” Aaron says. “This equipment and advanced certification allows our team to expand our services and where they are offered. Knowing support that aids our therapists in their work came from people in our community is spectacular.”

With the rehabilitation department’s new specialists and equipment, the community will have access to treatment for a wide variety of gender-specific conditions. Specialized treatment is available for women’s health issues pertaining to pre-natal and postpartum care, breast and gynecological cancer care, urinary and bowel incontinence and concerns specific to female athletes. Treatment for men’s health issues stemming from prostate surgery and the pelvic floor is also available.
Pelvic Floor Model & Pathway for Incontinence

A pelvic floor model and the Pathway MR-20EMG, a tool used for pelvic muscle re-education and relaxation training, is assisting two SSMH physical therapists as they study to become women’s health specialists, a certification offered through the American Board of Physical Therapy.

“The Pathway [machine] provides biofeedback that we can use to help our patients train the pelvic floor and address conditions like incontinence and pelvic pain, which can be uncomfortable and even limiting to a person’s quality of life,” says Brooke Patt, MSPT.

The Pathway MR-20EMG helps physical therapists ensure that patients are recognizing sensations and performing pelvic exercises properly for maximum benefit. Brooke hopes the new tool and availability of specialists will encourage more people to seek treatment for incontinence and other conditions they sometimes ignore but that often have a huge impact on an individual’s quality of life.

“There are many men and women dealing with incontinence or pelvic floor issues who don’t realize that treatment is available,” says Brooke. “Many are fearful or too uncomfortable to discuss their condition, and they are struggling unnecessarily.”

VitalStim Plus Kit for Strokes

Patients with difficulty swallowing due to stroke or injury can improve their strength and sensory performance using VitalStim at SSMH. This tool provides visual and audible feedback during speech therapy sessions to increase patients’ efforts and participation in therapy. It also provides therapists with data to measure the patients’ progress. Purchase of a new VitalStim Plus Kit will expand the team’s capability to provide this treatment in outpatient settings.

PhysioTouch for Lymphedema

Lymphedema often results in painful swelling for patients recovering from breast, uterine and prostate cancer and other surgeries; fibromyalgia; and other conditions that compromise the body’s natural internal clean-up crew—the lymphatic system. Treatment by a certified lymphedema specialist, which Tioga County is fortunate to have, can decrease swelling to dramatically reduce disability and improve quality of life. Using the PhysioTouch, a therapist can apply negative pressure and mechanical vibrations, which activate the lymphatic system to soften tissue and fibers and assist in removal of lymphatic fluid.

“This device has actually been proven to reduce the lymphedema (or swelling) three times faster than manual therapy alone,” Aaron says.

Experience with PhysioTouch, already in place at UPMC Susquehanna’s Medical Plaza at Mansfield, shows the equipment reduces costs as well as the number of visits for patients who have lymphatic build-up. Campaign funds will help the Rehabilitation Services department purchase additional units to provide patients with greater access to this treatment.

Resistance Bike for Overall Rehabilitation

UPMC Susquehanna’s Knoxville Rehabilitation Services will add a SCIFIT ISO 7000 Upright Bike to replace a 20-year-old stationary bicycle. The new bike is easy to mount and dismount and has an oversized seat that can be adjusted for the best biomechanical fit. Users will benefit from the equipment’s bi-directional resistance as well as isokinetic resistance, which adapts to each user. Isokinetics are less stressful on the body than other types of exercise and encourage users at all levels of fitness to comfortably exert themselves to their potential.

To learn more about UPMC Susquehanna’s Rehabilitation Services or to find a location near you, visit UPMCSusquehanna.org/Rehab

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* According to the National Association for Continence
** According to the National Center for Biotechnology Information, US National Liberty Medicine
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Bold and italicized listing = new donor or new to giving level
The Caduceus Society recognizes physicians who made a commitment of $2,500 or greater to Susquehanna Health Foundation. Donors are listed through December 31, 2016.

### Caduceus Society Members

<table>
<thead>
<tr>
<th>Amount</th>
<th>Members</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$500,000+</strong></td>
<td>Dr. and Mrs. Francis M. Powers Jr.</td>
</tr>
</tbody>
</table>
| **$100,000–$499,999** | Anesthesia Associates of Williamsport  
Dr. and Mrs. Rodwan and Zokaa Rajjoub  
Dr. Hani and Eiman Tuffaha |
| **$50,000–$99,999** | Jean and John Burks  
_In Memory of Joseph R. Calder, MD_  
Dr. and Mrs. George A. Manchester |
| **$25,000–$49,999** | Dr. and Mrs. John Becker  
Dr. and Mrs. E. Lee Bellinger  
Dr. Ronald E. DiSimone  
Dr. and Mrs. Daniel R. Gandy  
Dr. Ted and Jane Larson Jr.  
Dr. William C. and Beverly H. McCauley  
Dr. and Mrs. Donald Shaw  
_In Memory of Joseph R. Calder, MD_  
Susquehanna Urologic Associates  
Dr. and Mrs. Lawrence Tama |
| **$10,000–$24,999** | Anonymous (2)  
Darius Abadi, DO  
Dr. and Mrs. Victor P. Becker  
Dr. and Mrs. William R. Beltz  
Dr. and Mrs. Mark D. Beyer  
Christopher and Susan Branton  
Dr. and Mrs. Paul W. Braungger Jr.  
Dr. Tom and Rebecca Burke  
Dr. and Mrs. Leonard R. Collins  
Dr. and Mrs. Scott D. Croll  
Dr. Perry Doan  
Greg and Marilyn Frailey  
Daniel J. Glunk and Margrit M. Shoemaker  
Dr. and Mrs. Edmund Guelig  
Dr. Barbara Heere and *Dr. Bernard Butkiewicz  
Dr. and Mrs. Michael Hoffman  
Dr. Renuka Kakarala and Dr. Sai B. Sajja  
Dr. and Mrs. Charles D. Lamade  
Dr. and Mrs. Donald J. Leathers |
| **$2,500–$9,999** | Anonymous (6)  
Dr. and Mrs. Albert G. Liddell  
Dr. and Mrs. David J. Lopatofsky  
*Dr. and Mrs. Michael J. Marceau  
Dr. and Mrs. David B. Nagel  
Dr. and Mrs. Alexander R. Nesbitt  
Dr. and Mrs. Anthony M. Nespola  
Dr. and Mrs. Harshad Patel  
Jim and Peg Redka  
Dr. René and Diana Rigal  
Dr. and Mrs. Warren L. Robinson  
*Dr. and Mrs. Sandeep and Maria Sagar  
Dr. Phyllis Scott  
Keith and Pam Shenberger  
_In Memory of Ann L. Shenberger  
In Memory of Lynn A. Overdorff Jr._  
Dr. and Mrs. F. Ardell Thomas  
Dr. and Mrs. Stephen Weber |
| **$250–$999** | Anonymous (6)  
Dr. and Mrs. Carl R. Albright  
Dr. and Mrs. David N. Ambrose  
Charles and Karla Anderson  
_In Memory of Albert Confer_  
Dr. and Mrs. Donald Shaw  
_In Memory of Joseph R. Calder, MD_  
Susquehanna Urologic Associates  
Dr. and Mrs. Lawrence Tama  |

**Bold and italicized listing = new donor or new to giving level**

*_deceased donor*
Not long after joining the staff at UPMC Susquehanna in August 2016, Dr. Sandeep Sagar and his wife, Maria, an engineer and fitness figure competitor, made a generous donation to Susquehanna Health Foundation. He called the gift a natural step for himself and his family.

“It was something we wanted to do as part of making a new home,” Dr. Sagar says. “It’s an investment in the medical center and community. I feel that it is our turn and our duty to help others by being generous. I also believe that, by giving, I am helping with the development of my colleagues, the medical center and the community.”

Dr. Sagar says the gift also recognizes the many people—including his parents, siblings, children, grandparents, other family members, friends, professors and mentors—who sacrificed on his behalf and/or influenced his development along his journey to Williamsport, where UPMC Susquehanna recruited him to help develop the health system’s clinical cardiac electrophysiology program.

Born on a rooftop in a small Indian village that had no running water or sewer system, Dr. Sagar migrated to the United States at age 12. He joined the Navy as soon as he was able, at age 17, and attended Old Dominion University part-time to earn his degree. After 10 years of military service, including time spent in the Middle East, Dr. Sagar went on to earn combined doctorate degrees in physiology and biophysics and a medical degree in 2001 and 2002 respectively at Chicago Medical School. He spent the next 10 years at Mayo Clinic in Rochester, MN, working as a clinic investigator, performing research in cardiac gerontology and completing his training in internal medicine, cardiology and clinical cardiac electrophysiology. Prior to joining UPMC Susquehanna, Dr. Sagar was an assistant professor of medicine at the University of Texas in San Antonio.

With an opportunity to build an all-encompassing electrophysiology program at UPMC Susquehanna, Dr. Sagar believes the compassion and humility he learned from his Indian roots, combined with his experience in leading a team in this rapidly growing, competitive field, have prepared him for the challenge. He says he is pleased to have found the perfect place to fulfill his goal of developing a world-class program that provides outstanding care to the community.

“Over the years, I have learned that a steadfast focus on people, vision, culture and values is an essential ingredient to operational success and excellence,” Dr. Sagar says. “UPMC Susquehanna provides the best opportunity to further a culture that is good for the team and best for patients.”

Dr. Sagar says he was impressed with UPMC Susquehanna from his first interaction—a long telephone conversation with Heather Haefner, Executive Director of the health system’s Heart & Vascular Institute. During the call, Heather stressed her focus on caring for the community as well as her commitment to UPMC Susquehanna and its Heart & Vascular team.

Dr. Sagar says he was further impressed by the relationships Heather had cultivated between the Institute and the strong heart and vascular programs at Cleveland Clinic and UPMC. Dr. Sagar later discovered that Heather’s dedication was matched by that of Dr. Michael Lazar, Medical Director of UPMC Susquehanna’s Heart & Vascular Institute, and his wife, Krista, a medical student and physician assistant. He saw their commitments aligning with his personal view of health care and his goals for an electrophysiology program.

During his visit to Williamsport Regional Medical Center, Dr. Sagar took note of the hospital’s newly renovated, well-equipped Surgery Center and recently constructed electrophysiology laboratory. He says UPMC Susquehanna’s investment in equipment and facilities is clear and provides technologies with which he was accustomed to working at other major medical centers. Dr. Sagar says he was already close to deciding to join UPMC Susquehanna when he asked to meet with the health system’s electrophysiology team. To his surprise,
Heather and the entire crew—Michelle Nickolaus, CRNP; Stephanie DeViney, CRNP; Annette DiEugenio, RN; Arlene Wesley; Jim Dunn; Tim Lutz, RN; Donna Cowles, RN; Stephen Tyree, RN; Bobbie Hagemeyer, RN; Mike Seiler; and Dr. Bill Cicio—gathered to meet him for dinner.

“This demonstrated to me not only their commitment to the program but also their contentment with their teammates and work environment,” Dr. Sagar says.

Afterward, Dr. Sagar decided to accept the role of further developing UPMC Susquehanna’s electrophysiology program. Although relocating his family—sons Antonio, 18, and Rohin, 14, and daughters Isabell, 15, and Micah, 11—to a new home and community just days before a new school year presented challenges, Dr. Sagar says an easy welcome from the community helped as his children began immersing themselves in school and sports.

“Friendliness is a very unique trait of this community,” Dr. Sagar says. “It’s unlike anything we have experienced anywhere else.”

He continues to be impressed with the overall medical community, too, noting there are many outstanding physicians, excellent nurses and superb technicians. With the limited time he had before making his decision, Dr. Sagar says he is pleased with his initial assessment.

“My first impression of the EP lab was spot-on accurate,” he says. “It is an outstanding facility, and the work we do here is top notch. It compares with what anyone in the state is doing, and the team is proud of that. They are committed, they work hard, there’s a great deal of camaraderie and most importantly, our patients know we care, and that’s a very positive thing. We have the best electrophysiology team in the country, and now, with UPMC’s support, there is no reason we cannot accomplish our goal of becoming the go-to center for EP in central PA.”
The Keystone Society lists those who commit to contribute $250 or more annually to Susquehanna Health Foundation. Listed below are all Keystone Society members through December 31, 2016.

<table>
<thead>
<tr>
<th>Keystone Society Members</th>
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<tr>
<td>$1,000–$9,999</td>
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<td>David and Rita Alexyn</td>
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<td>American Legion Bitner-Bechdel Post #623</td>
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<td>American Legion Riders Post #36</td>
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<td>Gregory Anna</td>
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<td>Helen L. Antrim</td>
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<td>Bank of America Charitable Foundation, Inc.</td>
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<td>Dean and Joy Barto</td>
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<td>Dr. and Mrs. John Becker</td>
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<td>Mr. and Mrs. Gerald W. Bjorkman</td>
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<td>Cathy T. Brendle</td>
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<td>Amy Brent</td>
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<td>Jeanette Brown and Brown Family &amp; Friends</td>
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<td>Joseph and Cheryl Babacz</td>
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<td>Carol M. Cacchiene</td>
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<td>Nicholas and Carol Catino</td>
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<td>Kelly Douglass, CRNP</td>
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<td>Diane L. Drajem</td>
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<td>John and Shirley Eck</td>
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<td>Crystal Gilbert</td>
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<td>Dr. and Mrs. Russell L. Gombosi</td>
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<td>Lucie Gosselin and Denis Leclerc</td>
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<td>Gravediggers Black 18U Softball Team</td>
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<td>The Family of Richard and Carol Greene</td>
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<td>Nathan and Kathy Grenoble</td>
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<td>Barbara J. Kinley</td>
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<td>Pamela J. Lundy</td>
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<td>John P. and Judy L. Maietta</td>
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<td>Marc Williams Goldsmith</td>
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<td>Deb and Don Masser</td>
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<td>Amy McCorkel</td>
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<td>McDonald’s - Doug and Frani Doherty</td>
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<td>Muncy Valley Hospital Medical Staff</td>
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<td>Mark Nyce</td>
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<td>Ferlin and Terri Patrick</td>
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<td>Pearls with a Passion Fund</td>
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<td>Sandra Pecynski</td>
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<td>Ms. Ann Pepperman and Senator Gene Yaw</td>
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<td>John W. Pfeiffer</td>
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<td>Mrs. Gretchen Regina</td>
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<td>Ronald and Lisa Reynolds</td>
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<td>Sean and Cynthia Roman</td>
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<td>Matthew Romania</td>
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<td>Joseph and Louise Rossi</td>
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<td>Frederic G. Sanford, MD</td>
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<td>Lisa Schaffer</td>
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<td>Schrader Architectural Products - Jack and Cindy Schrader</td>
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<td>Deborah and James Scott</td>
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<td>William C. and E. Ann Sherwood</td>
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<td>*Joseph and Charmaine Shockloss</td>
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<td>Monica Siddle</td>
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<td>Angela Siedhof</td>
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<td>Mark and Connie Stilier</td>
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<td>Steven and Margaret Sleboda</td>
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<td>Abram M. and Dorothy M. Snyder Foundation, Inc.</td>
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<td>St. Luke Lutheran Church</td>
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<td>Stephanie and Curtis Steinbacher</td>
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<td>Strokes 4 Strokes</td>
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<td>Debbi Strong</td>
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<td>Albert Swortwood</td>
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<td>Earl W. and Ina G. Tabor Foundation</td>
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<tr>
<td>Dr. and Mrs. Lawrence Tama</td>
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<td>Mr. Edward Tanner</td>
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Bold and italicized listing = new donor or new to giving level
*deceased donor
**KEYSTONE SOCIETY**

**Textron Matching Gift Program**

**Ashley Thomas**
Augustus O. Thomas Family
Phil and Anne Tiberia

**Tree House Fund**
Ultimate Express Car Wash
Jane Voneida Estate
Bennett J. Weiskopff

**Ats and Betty Lou Welker**
Wellsboro Moose Lodge No. 1147
Tamara West
Wheels that Heal Benefit Ride
Thelma B. White

Mr. and Mrs. Aneurin J. Williams
Williamsport Area High School Booster Club
Williamsport Bureau of Fire and Police
Williamsport High School Soccer Team
Williamsport Lycoming County Council of Republican Women
Williamsport Moving Company

**Leah Winner**
Woodcock Foundation for the Appreciation of the Arts, Inc.
Young Industries, Inc.

**Young Men’s Democratic Club of Lycoming County, Inc.**
Karen L. Zinobile

**$500—$999**

Amber Abbey
Margarethe Aderhold
Elizabeth Affsprung
Robert V. Andrews and Family
Linda K. Arndt
Arnot Sportsmen Club, Inc.
Jennifer Avery
Nathan Badman
Rod and Lynn Bailey and Family
Alice R. Bair
Bayard Printing Group
BDA Healthcare Architects
James and Cynthia Beatty
Family and Friends of William Becker
Lindsey Beirne
Aubrey Bennett
Bethel Linden Presbyterian Church
Bostley’s Pre-School Learning Centers, Inc.
Michelle Bowers
Keith Boyer
John and Cynthia Brindger
Michelle Brooks
April Brought
Lynne M. Brown
Sandra K. Brown
Mr. and Mrs. John F. Bubb
Wayne M. Butler
Stephanie T. Calder
Dr. Patrick and Maureen Carey
C. Edward Carson
The Cell Block
Central Mountain Volleyball Booster Club
Central PA Square & Round Dance Association
Jon K. Clark
Karen S. Clark
Michele Comes
Anthony Confer and Athina Confer
Shelly Conner
Michael Creecy
Mark and Patty Davidson
Ron and Jeanne DeFeo
Fred and Carol Delaney
Christine Delory
Kellie Derryberry
Stephanie Deviney
Jason Dow
Robert and Lynn Downing
Andrew S. Drajem
Dashanka Drummond
Valerie Duff
The Eckels Adoption Agency
Betty Edkin, Doris Drebushenko and Terry Drebushenko
Charles and Brenda Edkin
Eric Stashak Photography
Carol Carson Evans
Kay Fairchild
Family Practice Center, P.C. – Cornerstone Family Health
Whitney Farrand
James and Barbara Fedele
Jason and Pam Fink
Robin and Ethan Fink
First Heritage Federal Credit Union
Denise R. Folmar
Jenny Foote
Susan “Sam” Forney
Forrester Environmental, Inc.
Howard L. Fulmer Jr.
Michelle R. Gaida
Lauren Gaige
Linda Gamble
Ashton Gave
Kathy L. Gee
Abigail Gesselman, PA-C
Dr. Dave Jane Gilmour
Julian W. Gombosi
Goodwin Brothers Shades & Specialties
June E. Grant
Heather F. Haefner
Brenda Hagedorn
Charles H. Haney
April L. Hartzell-Lewis
Shana B. Heimer
Hermance Machine Company
Della Herring, Alex Seyler, Johnathan Eiswerth, Chad Eiswerth & Polly and David Talada
Becky Hess
High Company LLC

Donna L. Hill
Kathleen C. Hill
Anne and Tim Holladay
Ray and Linda Holland
Susan Hooker
Ms. Alane R. Horton
Sherry L. Hyland
Bob and Lou Ann Ireland
Jersey Shore and Wellsboro High School Girls’ Softball Teams
Jersey Shore High School Girls’ and Boys’ Soccer Teams
Jersey Shore High School Girls’ Softball
Phil and Christine Johnson
Stacey Kacyon
Robert and Ann Kershoff
Lauren Kershos
Christ and Rachel King
Dr. and Mrs. Kevin W. Kist Jr.
Dr. and Mrs. Aaron J. Kolb
Colleen Ladella
Kim M. Latorre
Natalie Lewis
Dr. and Mrs. Albert G. Liddell
Sharon T. Lindauer
Craig and Rhonda Litchfield
Dr. and Mrs. David J. Lopatofsky
Sarah “Sally” Lott
Guthrie Lowmiller
Charles and Halcie Luppert
Donna L. Lynn
Lynn Mader
Meghan Maeslen
J. J. Magyar
Kathy Mannello
Theresa M. Marchese
Lucas Mariano
Renaldo Marin
Martin Communications, Inc.
Rhonda R. Martin
Mr. and Mrs. Stephen A. Martin
William J. Martin
Robert J. Mayshock
Sabrina V. McCollum
Barbara and Bernard McFadden
Aleen P. McGuire
Cori and Matt McLaughlin
Robert and Janet McManigal
Renee K. McNutt
The Medical/Dental Staff of Jersey Shore Hospital
Michele Merrill
Michael Merwin
Mid-State Beverage Co. - Don and Betty Jo Heim
Kitten Miller
Mojo Active
Amanda Montesdeoca
Barbara J. Morgan
Timm and Kristen Moyer

Norma Lunt Mullen and E. LaRae Lunt

Bold and italicized listing = new donor or new to giving level
## Keystone Society

### $500–$999 Continued
- **Dr. and Mrs. J. Dennis Murray**
- **Joseph Naimoli**
- **Doris I. Niklaus**
- Mark C. Oberheim
- Mary Kay Orso
- Otter Run Fish and Game Club, Inc.
- Mary A. Owlett
- Melissa Pandolfi
- Kristi Papiro
- **Ranchhold and Ratan Patel**
- Kathryn A. Penfield
- Thomas and Christine Perry
- **Eleanor Persun**
- Kou Pha
- Picture Rocks Lions Club
- Lisa Pietropola
- **Timothy J. Quigley**
- Dr. and Mrs. Mark A. Rackish
- Barry and Brenda Rake
- Jay and Julie Raup
- **Walter Reese**
- Carole L. Reeser
- Robert Wood Johnson Foundation
- Thomas Root
- H. Kenneth and Marilyn Ruhl
- Saint John’s - Newberry United Methodist Church
- Liji Saji
- Benjamin Sauer
- Sam Sawyer
- Timothy and Berh Schoener
- Charles and Helen Schwarz
- Edward Sealey
- **Holly Shadle**
- *Dr. and Mrs. Gordon A. Shaw*
- Emily Shelley
- Timothy and Sylvia Shumbat
- Jeffery B. Sims
- Laurie Smade
- Kimberly Stafford
- Jennie Stearns
- Bob and Heidi Stopper
- Suzanne and David Stopper
- Thomas and Mary Strunk
- Regina K. Subich
- Susquehanna Health Continuing Medical Education
- Susquehanna Health Retirees
- Mrs. Wendy Swartz
- **The Sykora Family Charitable Foundation**
- Loretta Temple
- Valerie Terre-Blanche
- Peggy A. Thompson
- **Dr. and Mrs. Richard M. Thompson**
- Tioga Ornament Fundraiser
- Andrew C. Tom
- Valerie and Joshua Trego
- Judith Tubbs
- Chelsy Waldman
- Deborah and Bob Wallace
- Ward Manufacturing LLC
- Carol K. Webb
- Harry and Rebecca Webster
- Bruce and Gladys Wells
- **Arnold and Jacqueline Verts**
- Kimberly West
- Linda West
- Jamie Wiener
- Donald N. Wilver Jr.
- Alex Winner
- Alex and Tracie Witter
- David Wolz
- **Ariel Woodring**
- Dr. Kathy J. Wright
- Scott A. Young
- **Young Men’s Republican Club, Inc.**
- Robert and Linay Zenzinger
- Carl and Donna Zimmerman
- **$250–$499**
- 436 OSS/OSAT
- Sharon R. Adams
- Lyndsay Addins
- **Dr. Aamir Ahmed**
- Samantha Akus
- Brandi Alexander
- Taanasa L. Alfred
- Laura Allen
- Miranda Allen
- **Dr. Natasha R. Alligood-Percoco**
- Mary Anderegg
- Jessie Anderson
- Linda Andrade
- Armenia Mountain Wind LLC
- Karen A. Armson
- Carol L. Aul
- Clyde E. Auk
- Terry L. Austin
- **Denise Ayers**
- Lori and Gary Baer
- Brian and Victoria Bair
- Brent Baker
- Lacy Baney
- Matthew and Heather Baranoski
- Kathleen Bardo
- Jessica Barner
- Ed and Lorraine Barone
- Gloria K. Barrett
- Oliver R. Bartlett
- Mary K. Bastian
- Wendy A. Batschelet
- **Jennifer Bay**
- Gregory L. Beck
- Anna S. Beitz
- Mary Ann Belfly
- Michele K. Bergman
- Dusti Berninger
- Jeffrey Berry
- Stacey Berry
- Larry and Barbara Biddison
- Kim Black
- Jerry and Sandra Blanchard
- Tina Bloomer
- Michelle Bohlin
- Diane I. Bookmiller
- Allyson E. Bower
- **Chance Bower**
- Dennis Bower
- **Kyle Bower**
- Lee and Greg Bower
- Melinda Bower
- **Pamela Bouman**
- Nancy and Barry Boyer
- **Breast Health Center Staff**
- Aimee Brennan
- Casey Brewer
- Christine K. Brosious
- Mr. and Mrs. Gerald C. Broskey
- **Dr. Jenna Brown**
- Kymberly Bourne
- Dan and Betsy Brubaker
- **Mr. and Mrs. Barry Brucklacher**
- Frederick Buchelt
- Roger and Susan Bunn
- Dr. and Mrs. Ronald Callenberger
- Molly Campbell
- Kenneth D. Caster
- **CSI, Inc.**
- Scott Clark and Family
- James and Dorothy Colegrove
- Jeannie Colley
- Deborah Colocino
- Bobbe’ Colton
- Richard W. Conley, MD
- Raven R. Cooley
- Kayla Cooper
- **Kelli Coppley**
- Keley Coppola
- Kristin Crawley
- Tammi R. Cremer
- Kimberly and Oliver Crisp
- Spencer G. Cryder
- Jeffrey Cundiff
- Michelle Dangle
- Mark and Annette Davis
- Janelle Day
- **Matthew and Amy DeCamp**
- Donna L. Decker
- Joann A. Deihl
- Linda S. DeLaquila
- Miranda Dent
- **Victoria Dent**

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Bold and italicized listing = new donor or new to giving level
*deceased donor*
**Keystone Society**

Phillip and Dawn DePasqua
Tyler Dickson
Larry and Linda Dieffenbach
Samantha Diehl
Thomas DiGiacomo
Dill Buttons of America, Inc.
Lucinda J. DiMichele
Angela Dixon
Boneita A. Dodge
Brian Driscoll
James Drvostep
DuBoistown Fire Department
Charles W. Duchman
Susan and Charles Duchman
Dena K. Dunlap
Rebekah Dunning
Kalee L. Dupert
**Molly Durland**
Virginia Eaton
Samuel Eck
Eck’s Garage
Bob and Linda Eckenrode
Janice M. Eckrote
Chelsea Eggler
Greta L. Eichenlaub
The Emig Family
The Family of Wilbur M. Emig Jr.
Alexandria Emison
Lisa R. English
Nicole English
The Enigk Family
Joanna M. Enz
Pamela R. Erb
Susan S. Everett
Dr. Lisa Feil and Mr. Matthew Feil
Drs. David and Martha Finn
Ashley A. Fisher
Harold and Sharon Fogle
Tammy L. Folk
Deborah Fontaine
Bonnie R. Ford
Alicia R. Fox
Cynthia F. Fox
Joan Fox and Betty Partington
Megan Fox
Tina Fraley
Friends, Co-workers and Former Co-workers of Fiserv
Marc C. Galin
Thomas and Linda Gamble
Jodi Gates
Wendy Gee
Thomas and Sarah Gehret
**Jackson Gehris**
Bob Geneczko
Ashley Gerber
**Donald and Barbara Gfroerer**
Colleen Gilbert

Ronald M. Gilbert Jr.
Brianne Gillmen
Patrick and Joy Gilson
Raymond and Mary Ginn
Terry and Susan Girdon
Michael Glass
Karen Goltz
John Good
Jennifer A. Gordner
Gary J. Gower
**Tasha Gouwin**
Ashley Griess
Dan and Jennifer Griffin
Dylan Griffin
Allison Grimes
Eric Groff
**Natalie Grubbs**
Tara Guillaume
Devan Guinter
Aimee Haag
Darlynn and Tim Haas
**Richard and Denise Hale & Jonathan Harer**
Donald and Kathy Harris
Amanda Harrow
Caitlin Hartley
**The Hartman Agency, Inc.**
Joseph Hastings
Steve and Phoebe Haupert
Nancy J. Hauser
Mary Kay Hawn
Shelby Hoffner
**Dr. and Mrs. Steven Heffner**
Anthony Heimbach
Stephanie L. Helsel
Kelly Herbstritz
Gene and Sally Herritt
**Corinne L. Hilfinger**
**David and Janie M. Hilfinger**
Amy Hill
Autumn S. Hill
Renee and Johnny Hinds
Fred A. Holland
Violeta Holtzapple
Sherril L. Holtzman
Elizabeth Horning
Harry Hovenstine
Justin Howard
Clara Howey
Thomas W. Hoy
**Abigail Hrivko**
Kyrstin Hubbard
Donald and Lynda Imbimbo
Miriam L. Jackson
George and Joy Johnson
Sarah Johnson-Hawk
Taylor Jordan
Samantha Kalaciniski
Alexander Karney
Rachael Karney
Joseph Katalinas
R. David and Joann Kay
Aleksander Keller
**Peter and Rhonda Keller**
Daisey Kelley
William and Mary Lee Kelly
Carl and Christy Kephart
Ciji Kepner
Shelley R. Kerwell
Matthew Kiesling
Ryan King
Nancy Kinley
Jacqueline L. Kinney
**Carrie Kitajima**
David J. Klein
Cindy K. Kling
Jason Kling
Karen B. Kling
Courtney Knudson
Amanda Knudson
Brittany Koch
Geraldine Kono
**Emma Koppenhaver**
Heidi A. Kosner
Matthew Kouf
Pamela Kranz
Jeff and Ashley Krause
Jessica Krikorian
Rebecca Kroft
Wita Kuglasz
Keith and Jennifer Kuzio
Dianna J. Kuzo
Dr. Boneyln Kytoski
**Nancy J. Lady**
Brianna Lamade
Kathrybeth Lamade
Heather D. Lamper
Tonya Lankford
Megan Legerkotz
Bruce and Janice Levan
Joanne S. Levon
Julia Lezoff
Dawn Lipinski
H. Franklin and Pamela Little
**Alexa Llewellyn, PA-C**
Rebecca A. Logan
Bonnie L. Lorson
Kristen and Adam Lorson
**Michelle Lorson**
Joey Lowmiller
Loyalsock Township Board of Supervisors and Staff
**Loyalsock Township High School**
Sarah Luprek
Lycoming Creek Lions Club
Charissa A. Lynn
M. W. Farmer & Co.
$250–$499 Continued
Emily MacCready
Michele and Paul Mach
Jillian MacNnis
Anne M. Madigan
Suzanne Maggiore and Robert Cooper
Megan Maize
Bernie Maliko
Lora Malloy
Joseph and Maryann Maresco
Jessica Marion
Lori Markel
Thomas Marnon
Brian, Erin and Kennedy Marsh
Charles W. Martin
Michael and Suzanne Martin
Rick Mason and Anne Rice
Rosanne Mattiace
Norma Mattocks
Patti J. McClelland
Jay and Sue McCormick
John and Lynda McCormick
Connie McCullough
Nicole McEntire
Constance McDaid
Linda S. McKee
Kaily McNelis
Shaun McQuay
MediSync
Glenda Merkel
Alicia Merrick
James and Anne Meyer
Kimberly Mielke
Alice Miller
Cynthia A. Miller
Gregory J. Miller
Jennifer L. Miller
Nicole Miller
Ryan and Jacki Miller
Amanda Mills
Theresa Moff
Erin A. Molino
Staci Mondell
LaRue and Nancy Montanye
Deborah and David Montgomery
Janet Beth Moore
Janee Morgan
Mountain View Farm - Wayne and Ann Rider
Joshua Moyer
Sharon Moyer
Carla Murphy
Craig and Kris Muthler
Joseph and Susan Myers
Nicole P. Nardi
Danut F. Neagu
Anda M. Nichols
Betty H. Niles
Nova Group Inc.
Cynthia K. O’Connor
Mr. and Mrs. W. Carey Ohi
Colleen O’Neil
Dr. Mark Osevala
Mr. and Mrs. Edward H. Owlett III
Beda Oyler
Torey Packard
David Pakki
William P. Panaski
Denise Parask
Denise Parke
Nancy E. Patchen
Heather Patterson
Diane Pelesh
Joyce Y. Peterson
Dr. Luan Pham
Michael Phelps
Mrs. Jonathan G. Phillips
Trey Phillips and Judy Hakes
Ben and Lynn Plankenhorn & The Family
Mr. and Mrs. Charles M. Plankenhorn
Chris and Denise Plankenhorn
Anita L. Plotz
Alicia and Eric Polijala
Nadja Politra
Mary M. Ponda
Rick, Anita and Amy Poust
Alby Price
Kylie Probst
Lynn Pryor and Charles Dixon
Charlotte G. Ratke
Karen S. Reasner
Kelly and Brian Regan
Dr. Christopher Reilly and Dr. Teresa Bianco
Charles Reinert
Anne Rhoads
Mr. and Mrs. John W. Rich
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Richard Roberts
The Rod Cochran Agency, Inc.
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Ed and Amy Rogers & Family
Paul H. and Tacie E. Rooney Jr.
Carol A. Roopp
Elizabeth Rovenolt
Frostina Roy
Misty Rosyckie
Daniel Rumsey
Rebecca Russell
John and Marian Ryan
Kyle Sampell
Tayne Sampson
Kimberly J. Sands
Garrett and Lori Sanner
Christina Sarge
Susan Sarginger
Lynn S. Sauers, RN
Megan E. Saunders
Lisa Schaeffer
Amber L. Schappell
Edward E. Schechterly
Amber Scheidt
Tinicia R. Schick
Alyssa Schilling
Charles and Marlene Schmoke
Maggie Schneider
SDI Industries
Sherri Sechrist
Servpro of Lancaster East
Sherry Sevier
Jennifer Shaffer, PA-C
Carol P. Shaner
Emily Sherman
Terri A. Shick
Vicki Shimko
Michael Simon
Donald and Andrea Lee Sinsabaugh
Sandra Sipe
Kierstin Slesienski
Thomas and Margo Slichter
Cassidy Sloan
Jim Slotterback
Bud and Jan Smerek
Holly Smeltzer
Allison Smith
Amanda J. Smith
Michael and Brenda Smith
Ruth Smith
Susan M. Smith
John Snurkowski
Lori Spencer
Karen Spooner
Michelle L. Spence
Misty L. Spots
Terri St. John-Graves
Donna Stackhouse
Teresa A. Stackhouse
Heather Stafford
Lynnda H. Steimling
Keli Stewart
Beverly Stocum
Alicia Stolzfer
Carl P. Strand
David and Rita Strickler
Suzanne M. Stroble
Elizabeth Stugart
Erma Stump
Patricia A. Sullivan
Stephanie Suradail
Arlie Swailes
Nicole C. Thomas
Tiffany Thomas
Taylor Thompson
Jessica Tote

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Bold and italicized listing = new donor or new to giving level
Obstetrics Unit Receives Grant

This winter, Soldiers & Sailors Memorial Hospital’s Obstetrics Unit received a $22,120.69 grant from the Earl W. and Ina G. Tabor Foundation to purchase a GE Panda Baby Warmer. The warmer will benefit the more than 350 babies who are born each year at Soldiers & Sailors Memorial Hospital.

Pictured left to right: Stephanie Steinbacher, Director of Development; Thomas Owlett, Tabor Foundation Board Member; Khara Martin, Patient Care Manager; Matt Romania, Director of Nursing; and Tina Cooper, Registered Nurse.
With the completion of another successful year, we can look back with pride on our many accomplishments. These achievements would not have been possible without the support of our dedicated employees, physicians and donors, like you. Your annual gifts offer valuable financial assistance that enhances the patient care we are able to provide. Thank you for demonstrating how much you value and believe in our efforts.

Foundation Contributions

623 individuals honored or remembered with 1,670 tribute gifts

4,387 individuals, organizations and foundations supported us

$197,210 donated from planned gifts

$506,394 UPMC Susquehanna Employees and Medical Staff contributions

Contributions by Fund

<table>
<thead>
<tr>
<th>Fund</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Capital Campaign Projects</td>
<td>$686,723.85</td>
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<tr>
<td>Soldiers &amp; Sailors Memorial Hospital</td>
<td>$212,851.69</td>
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<tr>
<td>Emergency Services</td>
<td>$190,382.19</td>
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<tr>
<td>Greatest Need</td>
<td>$184,527.11</td>
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<tr>
<td>Homecare &amp; Hospice and The Gatehouse</td>
<td>$148,628.77</td>
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<tr>
<td>Breast Health Center</td>
<td>$93,338.48</td>
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<tr>
<td>Other</td>
<td>$71,599.93</td>
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<tr>
<td>Education, Scholarships and Awards</td>
<td>$58,120.59</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$2,814,265.59</strong></td>
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</tbody>
</table>

Represents donations received January 1 to December 31, 2016

UPMCSusquehanna.org/Giving
2016 UPMC Susquehanna Community Support

UPMC Susquehanna demonstrates an ongoing commitment to the community through programs that provide free and discounted care to those unable to afford health care; care to low-income beneficiaries of government programs; and services designed to improve community health, increase access to health care and train the next generation of medical professionals.

Helping Those in Need

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Charity Care (discounted and free care based on need)</td>
<td>$1,524,334</td>
</tr>
<tr>
<td>Unreimbursed Costs of Government Programs (Medicaid and Medicare)</td>
<td>$78,461,945</td>
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<tr>
<td>Nurse Family Partnership Program (unreimbursed costs)</td>
<td>$101,904</td>
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<tr>
<td>Services for Which No Payment was Received (reflected at cost)</td>
<td>$8,097,385</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$88,185,568</strong></td>
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Programs and Services

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Health Services (The LifeCenter, St. Anthony’s clinic, support groups, cancer patients’ transportation, etc.)</td>
<td>$851,603</td>
</tr>
<tr>
<td>Training Education for Health Professionals (internships, job shadowing and physician time spent with medical students)</td>
<td>$2,345,440</td>
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<tr>
<td>Cancer Center Clinical Trials</td>
<td>$176,895</td>
</tr>
<tr>
<td>Financial Contributions/Subsidized Health Services (support of community health and dental clinics, ambulance services, Little League World Series, Hospitality Inn, Project Bald Eagle, etc.)</td>
<td>$2,056,428</td>
</tr>
<tr>
<td>Community Benefit Operations/Building Activities (efforts to address causes of regional health problems, community health needs assessment, student observations, etc.)</td>
<td>$135,780</td>
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<tr>
<td>Property Taxes (includes voluntary payments and services provided in lieu of taxes)</td>
<td>$715,669</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$6,281,815</strong></td>
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Grand Total Community Support

<table>
<thead>
<tr>
<th>Amount</th>
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</thead>
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<tr>
<td><strong>$94,467,383</strong></td>
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</table>
Paying it Forward

Jen and Dan Griffin
When Jen Duchman Griffin left her hometown of Montgomery to attend college, she received a letter from her grandmother every week. Each brief letter, with $10 tucked in the envelope, was a reminder of Jen’s loving family back home. It’s just one of many ways Jen’s grandparents, Charles Sr., “Pap” and Audrey “Grandma” Duchman, were supportive of her throughout her life. Now, she keeps their memory alive with a monthly contribution to Susquehanna Health Foundation.

“My grandparents were such a big part of our lives,” Jen says. “Whenever something was going on, they were there. I really didn’t know a world without them.”

Jen’s husband, Dan Griffin, remembers meeting Charles and Audrey at one of many family birthday celebrations when he began dating Jen almost 20 years ago.

“They were very welcoming and pretty laid back, but you could tell they doted on their grandchildren,” he says.

Although Charles and Audrey passed away within a few months of each other in 2012, if you listen to Jen and Dan laugh and share stories about them, it’s clear Jen’s grandparents’ legacy of love and family commitment has been preserved.

The Duchmans, who lived in Montgomery, were active community volunteers. Charles was a 39-year member of the Montgomery Lion’s Club, including serving as a District 14-G Governor in the 1980s. Jen recalls accompanying her grandparents on Lion’s Club business in Dallas, TX, at age 12. The trip involved Jen’s first flight and was especially memorable, because her grandmother had arranged a visit to the South Fork Ranch, where Jen’s favorite television series at the time, Dallas, was filmed.

Jen’s grandparents were present at all of her milestone moments. They attended her high school tennis matches and helped Jen move into her dormitory at Mansfield University during her freshman year. Her grandfather made paddles for Jen’s sorority and became a “sorority sweetheart.” A few years later, in 2002, as Jen was preparing to marry Dan, her grandfather drove her to Virginia to pick up her wedding gown and then turned around and drove the four hours back to Montgomery.

“Grandma was calling us on the phone the whole time to check on us,” Jen says.

When Jen and Dan settled in Baltimore, MD, where both work for Baltimore Sun Media Group, Charles and Audrey helped them move. In exchange, Jen and Dan treated the Duchmans to a night out that included having dinner and playing Keno, a game of chance similar to Lotto. The memory of Jen’s grandmother choosing numbers for the game still makes Jen and Dan laugh.

Just as they were there for Jen and Dan, Charles and Audrey were also present at sporting events and activities for Jen’s sister, Michele, and their five other grandchildren as well as their nine great-grandchildren. They called family members on their birthdays to sing “Happy Birthday.” Jen’s birthdate is the day after her grandfather’s, so there was always anticipation of reciprocal telephone calls.

“They made each of us feel special, whether it was writing letters to me or going to a football game for my cousin,” Jen says. “Being close to us was what they wanted, and that was very special to all of us.”

Jen and Dan decided to remember Jen’s grandparents with a contribution to Susquehanna Health Foundation, because Jen’s parents, Charles and Susan Duchman, and sister, Michele Rodarmel, work for UPMC Susquehanna, and both grandparents received care at Williamsport Regional Medical Center and Muncy Valley Hospital throughout their lives. At one point during their final months, Charles Sr. and Audrey were hospitalized at the same time at the Skilled Nursing & Rehabilitation Center at Muncy Valley Hospital and were able to share a room. The whole extended family gathered to visit them there.

“The staff was very welcoming, and everyone was just over-the-top nice,” Jen says. “Very kind and always compassionate.”

After making a couple of annual gifts to Susquehanna Health Foundation in memory of Jen’s grandparents, Jen and Dan chose to make monthly contributions, not unlike the $10 gifts Jen received from her grandparents while she was in college. She enjoys seeing her grandparents’ names listed in the Foundation Focus and knowing that the gifts she and Dan provide in memory of the Duchmans will also have a positive impact on the community.

“I want them to be remembered,” Jen says. “I think it’s just really important to do that for them, because they were always right there for us.”
Although it’s still early in the integration process, UPMC Susquehanna and UPMC are already celebrating important affiliation wins. One of the most critical to the communities in our region involves training and equipping non-medical professionals and first responders to save lives in emergency situations when time is of the essence.

Due to UPMC’s partnership with the Copeland Regional Trauma Council, a consortium of trauma centers in Pennsylvania, Ohio and West Virginia, UPMC Susquehanna is currently working to implement Stop the Bleed, a national campaign designed to teach and equip bystanders and first responders how to stop uncontrolled, life-threatening bleeding.

UPMC has launched a large Stop the Bleed training initiative, and through grant funding has dedicated more than $1.3 million over the next three years to:

• Provide free training to first responders, officials associated with vulnerable populations (schools, community events, public venues, etc.) and non-medical bystanders to teach them how to stop uncontrolled bleeding when injury occurs
• Train law enforcement officers on how to apply bleeding-control techniques to themselves, injured civilians and other officers
• Place Stop the Bleed Kits with tourniquets, hemostatic gauze and bleeding-control agents in every school in areas surrounding UPMC-affiliated hospitals
• Supply combat application tourniquets to all law enforcement officers

Although UPMC has devoted considerable resources toward these goals, additional funding at the local level is needed to bring these important tools to our local community.

Stop the Bleed Efforts in Our Area

Tony Bixby, NRP, CCEMT-P, FP-C serves as the Stop the Bleed site coordinator for UPMC Susquehanna. Recently, UPMC staff trained paramedics from Susquehanna Regional EMS (SREMS) and Soldiers & Sailors Memorial Hospital to teach the Stop the Bleed course. They also provided 10 hemorrhage-control mannequin legs and training tourniquets for the training program.

You can help by donating toward these efforts.

Each Stop the Bleed Kit is $318.
Each tourniquet is $24.

To sponsor all or part of one of these items:

• Mail the enclosed envelope along with a check to Susquehanna Health Foundation
• Make an online donation at UPMCSusquehanna.org/Donate
• Call Susquehanna Health Foundation at (570) 320-7460

UPMCSusquehanna.org/Giving
The Tree of Life Club (TLC) is the employee giving club at UPMC Susquehanna. ☀ denotes Hour Club members. The Hour Club is an elite group that recognizes employees who make a tremendous commitment by giving back one hour of pay every pay. Listed below are all new TLC donors from July 1 – December 31, 2016.

<table>
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<tr>
<th>Name</th>
<th>Donor Type</th>
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<td>Dashanka Drummond</td>
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<td>Myrna Ebeling</td>
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<td>Whitney Farrand</td>
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<td>Gale Ferguson</td>
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Susquehanna Health
An inspired career choice.

Kelly Douglass, MSN/CRNP, is always working toward a goal. As a teenager, she decided to become a nurse and has set her sights on incremental career targets. At age 35, she has already reached many of them. Through Kelly’s membership in the Tree of Life Club (TLC), Susquehanna Health Foundation’s employee giving program, she incrementally helps UPMC Susquehanna achieve its goals, too.

The inspiration to become a nurse came when Kelly’s sister had surgery for brain cancer at a major medical center. Kelly believed that, as a nurse, she could ensure patients would receive better care than what she witnessed there. In 2001, at age 19, Kelly earned her associate’s degree in nursing from Virginia Western Community College and married Tim Douglass, now a certified registered nurse anesthetist, whom she had met at a church youth
In 2004, Kelly and Tim left for California to fulfill their dreams of being traveling nurses. The experience, which Kelly calls amazing, allowed her to work in a variety of settings from pulmonology to oncology and from pediatrics to emergency medicine. It also enabled her to earn her BSN from Regis University in 2005.

When she returned to Williamsport in 2007, Kelly began working in the emergency department at Williamsport Regional Medical Center and started studying to achieve her next goal—becoming a certified registered nurse practitioner (CRNP).

Several times during that period, Kelly received the Rosalie Kaleda Scholarship, a fund established by a retired UPMC Susquehanna midwife, to help pay for employees seeking an advanced professional degree. That support, combined with her belief in UPMC Susquehanna’s mission, led Kelly to become a TLC member. More recently, Kelly became an Hour Club Member to help fund UPMC Susquehanna’s goals for the future.

“I really love the health system and its mission to extend God’s healing love,” says Kelly. “I love being part of that, and it is very important to me.”

While UPMC Susquehanna pursued the work of building, renovating and equipping its facilities with state-of-the-art technology to better serve the community, Kelly achieved her goal of earning her MSN/CRNP from Frontier Nursing University. During that time, she and Tim also welcomed two sons, now ages seven and five.

In 2013, with her advanced degree, Kelly transferred to Family Medicine at Warren Avenue, which allows her to develop relationships with and provide outstanding care to a variety of patients.

“I love the versatility, and I love what I do. I love the people,” Kelly says.

Kelly also likes the ease of one hour’s pay being deducted from every paycheck to support UPMC Susquehanna. Each year, she re-evaluates her giving commitment and is pleased to confirm that UPMC Susquehanna’s vision is still in line with hers and Tim’s. She is grateful for the opportunity to help improve the health system’s facilities and technology so the people in her community can continue to receive excellent care. She also appreciates the opportunity to give back to UPMC Susquehanna.

“The health system has always been very supportive of me,” Kelly says. “I have had the strong support of supervisors, managers and mentors here who encouraged me to achieve my personal dreams and goals, so giving to the Foundation is a way to give back for all that I have been given.”

Employee donors who are part of the Tree of Life Club (TLC) were recognized with a series of blind-taste-test, chili cook-off events featuring competitors Herman & Luther’s, The Brickyard Restaurant and Ale House and ARAMARK. The events were held in October and November 2016 at all four UPMC Susquehanna hospitals to celebrate and thank donors for their generosity.

“I love the versatility, and I love what I do. I love the people.”

—Kelly Douglass
The Legacy Society recognizes those who made a planned or estate gift to Susquehanna Health Foundation.

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Robert P. and Linda H. Crockett  
Ron and Jeanne DeFeo  
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Bold and italicized listing = new donor or new to giving level  
*deceased donor

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Luigi Vittorio Estate
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Leonard G. Weber Estate
Weisel Family Trust
Eugene Welteroth Estate
Helen Wilkins Estate
Beatrice I. Winters Estate
Albert F. Young Trust
Mary Louise Zimmerman Estate

If you have already included Susquehanna Health Foundation in your final will or trust or are thinking about it, you should be part of our Legacy Society. Members of the Legacy Society are a vital part of the future of UPMC Susquehanna, providing input and helping to ensure that the community we serve will have world-class health care for generations.

You are never too old or too young to join. With the knowledge that all gifts made to Susquehanna Health Foundation will be used to support your community, there’s never been a better time to become a Legacy Society member.

To meet personally with a Foundation officer to ensure your planned gift or bequest will have maximum benefit to and impact on the community and in the ways you intend. We’ll listen to your thoughts and plans and make sure we clearly understand your wishes.

To learn about current Foundation activities and provide input on future campaigns. As a Legacy Society member, you’ll receive regular news about Foundation and health system activities, and you’ll have the opportunity to provide feedback.

For UPMC Susquehanna leadership to thank you for your donation. Even if you prefer that your gift remains anonymous to the community, we would love the opportunity to personally thank you for your support.

To promote broader support for UPMC Susquehanna by inspiring family, friends and neighbors to include Susquehanna Health Foundation in their estate planning, too. The addition of your name to our Legacy Society membership might be the encouragement some of your family members, friends or neighbors need to begin thinking about their own final plans.

To belong to a network of like-minded, giving members who have the best interests of the community at heart. Our Legacy Society includes members of all ages, incomes and interests who share a common passion for UPMC Susquehanna and the future of health care for our community.

For more information about the Legacy Society, please contact Tom O’Connell, Susquehanna Health Foundation Major and Planned Gifts Officer, at (570) 320-7612 or toconnell@susquehannahealth.org.

Are You Missing From This List?

Legacy Society member benefits include the opportunity:
Includes all contributions not listed in other giving levels. These gifts were made July 1 – December 31, 2016.

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By bringing the best physicians and advanced medical treatments to our region, UPMC Susquehanna delivers on its promise to provide high-quality, patient-centered care.

Ronald Campbell, MD
Sports Medicine
(570) 321-2020
Orthopedics welcomes Dr. Ronald Campbell as a sports medicine specialist. He joins Drs. Patrick Carey and Edward Gusick at Divine Providence Hospital campus. Dr. Campbell earned his medical degree from Howard University College of Medicine and completed his residency at Howard University Hospital in orthopedics. He is fellowship trained in sports medicine and offers a wide range of services including shoulder and elbow reconstructive surgery.

James R. Fick, MD
Neurosurgery
(570) 321-3260
Neurosurgery welcomes Dr. James R. Fick. Dr. Fick earned his medical degree from the University of Iowa College of Medicine and completed his internship in general surgery and residency in neurosurgery from the University of Cincinnati Medical Center in Ohio. Fellowship trained in neuro-oncology from the University of California in San Francisco, Dr. Fick is board certified through the American Board of Neurological Surgeons. Dr. Fick joins UPMC Susquehanna from Penn State Hershey Medical Group in State College, where he served as associate professor of the department of neurosurgery.
Soemiwati Holland, MD
Endocrinology
(570) 320-7848
Endocrinology welcomes Dr. Soemiwati Holland. She joins Dr. M. Jeanne de Leon at Divine Providence Hospital. Dr. Holland completed her residency in internal medicine at Hackensack University Medical Center’s Mountainside Hospital in Montclair, New Jersey. She completed her fellowship in endocrinology at Baylor Scott & White Health in Temple, Texas. She is board certified in internal medicine and is a part of the American Association of Clinical Endocrinology.

Alicia Meadows, DO
Rheumatology
(570) 321-2020
Rheumatology welcomes Dr. Alicia Meadows as a rheumatology specialist. She joins Dr. Keith Shenberger at Divine Providence Hospital campus. Dr. Meadows earned her medical degree from Philadelphia College of Osteopathic Medicine and completed her residency in rheumatology at Geisinger Medical Center. She is fellowship trained in rheumatology and offers a wide range of services, including care for joint pain, rheumatoid arthritis and osteoporosis.

Robert Muller, MD
Family Medicine
(570) 326-8500
Primary Care welcomes Dr. Robert Muller. He joins Drs. Guy Giordano, Rachel Hogg and Kimberly Jones at Family Medicine at Warren Avenue. Dr. Muller earned his Doctor of Medicine degree at Temple University School of Medicine in Philadelphia and completed his residency in family medicine at the Family Medicine Residency Program at Williamsport Regional Medical Center. He is board certified in Family Medicine.
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In Memory of Rita Hall
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continued on page 42
UPMC and Microsoft announced plans to form a strategic research partnership that will empower people to live healthier lives.

By combining Microsoft’s expertise in artificial intelligence (AI), cloud-based hosting and business optimization with UPMC’s clinical, research and product development experience, the partnership plans to create technologies that will help solve some of the biggest challenges facing the health care industry. Solutions will include integration of disconnected information systems, improved communications with patients and ways to help manage regulatory uncertainty and physician burnout.

“Despite UPMC’s efforts to stay on the leading edge of technology, too often our clinicians and patients feel as though they’re serving the technology rather than the other way around,” says Dr. Steven D. Shapiro, Chief Medical and Scientific Officer of UPMC and President of UPMC Health Services Division. “With Microsoft, we have a shared vision of empowering clinicians by reducing the burden of electronic paperwork and allowing the doctor to focus on the sacred doctor-patient relationship. Our planned partnership with Microsoft will help us transform the delivery of care and wellness in a way that was never possible before.”

“We are incredibly energized about the opportunities to make a difference in health care with a leading provider and
payor like UPMC,” says Peter Lee, Corporate Vice President of Microsoft Research and leader of Microsoft’s New Experiences and Technologies (NExT) organization. “This will be the first significant partnership in a new initiative that Microsoft is calling Healthcare NExT, which will deeply integrate greenfield research and health technology product development. Through these collaborations between health care partners and Microsoft’s AI and Research organization, our goal is to enable a new wave of innovation and impact.”

The two organizations intend to focus on projects that will empower both physicians and patients and advance groundbreaking immunology research by using Microsoft’s deep AI expertise and global-scale cloud. The partnership expects the new products to be piloted at UPMC, under the guidance of the health system’s innovation and commercialization arm, UPMC Enterprises, which encompasses a broad portfolio of both home-grown and externally created technology companies.

“UPMC has a long history of applying technology the right way and bringing innovations to market,” says Tal Heppenstall, President of UPMC Enterprises. “With Microsoft’s vision and technological ingenuity, our planned, multi-year collaboration has the potential to help us deliver vastly better care and a better patient experience at a lower cost—the ‘triple aim’ of health care.”

Tal Heppenstall, President of UPMC Enterprises
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Richard and Jean Weigel, Beth Weigel & Diane and Steve Wolf
In Memory of Pamela Ross
Megan E. Saunders
continued on page 45
On May 19, UPMC Susquehanna will honor Dr. William McCauley, James Mothersbaugh and Hudock Capital Group, LLC, with Lifetime Achievement Awards. All will be recognized for their tremendous impact on health care, our community and UPMC Susquehanna.

Dr. William C. McCauley
When he arrived at The Williamsport Hospital in 1975, Dr. William McCauley introduced new services and technologies to the Intensive Care Unit. Because of Dr. McCauley’s diligent efforts, the health system improved respiratory therapy services and developed a modern pulmonary function laboratory. Later, as Medical Director of the Critical Care Unit, Dr. McCauley initiated the use of continuous positive-airway pressure devices in ambulances to treat acute respiratory failure, established protocols for managing severe sepsis and launched a program that uses hypothermia to treat cardiac-arrest patients. In 2008, during the latter phase of his career, he became president of the physician group. While in this role, he aligned many physician practices to meet the needs of patients and the organization.

To recognize his dedication to his patients and commitment to providing high-quality health care in our community, Dr. McCauley is being honored with the Physician Award.

James E. Mothersbaugh
James “Jim” Mothersbaugh assumed leadership of the finance committee and the role of treasurer for the health system’s board during a time of unprecedented change in health care. With more than 25 years of service to the health system, Jim has a unique view. His success in the business community and knack for numbers have provided him with the financial stewardship needed to take on growing our medical group, developing and financing the Health Innovation Center and the Susquehanna Tower, expanding the health system’s surgical and cardiology services, and overseeing the incorporation of Laurel Health System.

Jim has been a guiding presence since the health system’s birth in 1994. He has played a key role in its subsequent expansion, including the two-year process in which system leadership, clinicians and long-standing board members evaluated more than 30 potential partners before choosing UPMC. In recognition of his outstanding contributions, Jim is being honored with the Trustee Award.

Hudock Capital Group, LLC
When it comes to the Hudocks and giving back, philanthropy runs in the family. In the hands of Michael and Barbara Hudock, their son Michael Hudock Jr., and his wife, Lyneah, Hudock Capital has been advocating for the importance of health care and the arts for more than a decade.

Always finding creative ways to unite the two passions to enhance healing for our community, the Hudocks have funded stunning artwork throughout the hospitals. They’ve also filled our halls with music by donating a 1923 Steinway piano with an automatic playing mechanism for the Susquehanna Tower lobby. From the Foundation’s two capital campaigns to matching donations for the #GivingTuesday Campaign, the Hudock family has channeled their passion for giving back into everything they do. To recognize their incredibly generous support, UPMC Susquehanna is honoring Hudock Capital Group with the Philanthropist Award.
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