Welcome from Our President

Dear prospective resident,

Thank you for considering family medicine training with the Williamsport Family Medicine Residency at UPMC Susquehanna. Named one of the nation’s 15 Top Health Systems by IBM Watson Health in 2018, UPMC Susquehanna is a national leader in providing integrated care, and I encourage you to think of us as the leading choice for your residency training.

UPMC Susquehanna delivers patient-focused care enhanced with state-of-the-art technology in a 16-county region of northcentral Pennsylvania. With inpatient and outpatient locations in both rural and suburban settings, we are rooted in providing exceptional primary care paired with advanced specialties once found only in urban health systems. The Williamsport Family Medicine Residency plays an integral role in the care we deliver and ensures advanced care will be available in our region for generations to come. Since 1974, nearly 300 physicians have graduated from our program, proud to have learned from our experienced and compassionate physician faculty. On behalf our physicians and leadership team, we would be honored to add your name to our growing list of graduates.

This guide serves as your resource to everything the Williamsport Family Medicine Residency and UPMC Susquehanna has to offer, and I urge you to examine it closely. From outdoor recreation to the arts and entertainment, exceptional education systems and culturally diverse downtowns, I am certain you will find northcentral Pennsylvania the perfect fit for you and your family.

Best wishes as you pursue your medical training,

Steven P. Johnson
President
Letter from Our Program Director

On behalf of the faculty, residents, and administration of the Williamsport Family Medicine Residency at UPMC Susquehanna, we welcome you and encourage you to explore all of the opportunities that our family medicine program has to offer. For over 40 years, our residency has successfully established, and continues to nurture, a positive learning environment that stimulates personal growth and allows for both academic and professional development. We teach the fundamentals of full-spectrum family medicine while enabling our graduates to have the opportunity to provide exceptional patient care in the clinical setting of their choice.

Quality patient care is a high priority at UPMC Susquehanna. Our inpatient units are exceptional. You will learn in our state-of-the-art, all-private-room facility with many new areas including: surgical suites, emergency department, radiology, and Baby Friendly certified labor and delivery unit which offer spacious labor suites, Level II nursery, and private postpartum rooms. UPMC Susquehanna is very dedicated to family medicine resident and medical student education. Our education and conference center features a high-tech learning environment where morning report and daily didactic sessions occur. Our outpatient residency office is located in the Health Innovation Center (HIC) which adjoins the UPMC Susquehanna Williamsport Regional Medical Center and offers convenience for residents transferring from hospital to the office setting. Designed with the input of faculty and residents, the residency office suite occupies 16,000 square feet and boasts 23 spacious exam rooms, two osteopathic manipulation rooms and two minor procedure suites, individual resident and student work spaces with library and precepting units, and a large conference room suitable for mini-lectures and hands-on workshops.

We strive to offer our residents the added components they seek in family medicine residency education. Here residents may participate in an area of concentration (AOC) such as obstetrics, sports medicine, geriatrics, international medicine, palliative medicine, and addiction medicine as well as others. We have unique outreach opportunities in underserved populations such as our faculty-run Plain Health (Amish) Program and Prenatal Center. Additionally, we have galvanized our dedication to osteopathic manipulative medicine by achieving Osteopathic Recognition through the ACGME. This designation allows us the ability to offer training to both osteopathic and allopathic residents in manipulative therapy throughout all clinical settings.

If you are looking for the opportunity to train in a family medicine residency program that provides a well-rounded, nurturing educational experience in a state-of-the-art facility, we invite you to explore what Williamsport has to offer.

Bradley J. Miller, DO
Program Director

“The Williamsport Family Medicine Residency feels like a big family—very supportive and great friendships. The attendings are very approachable and the education is second to none. I’ve been out in practice for three years and not only did I feel very prepared for whatever I chose to do after graduation, but I still feel that I can call the attendings if I have any clinical questions. I really can’t say enough wonderful things about the residency program. I would choose it again in a heartbeat!”

Andrea M. Bickford (Benoit), DO
Curriculum

Our residency is well known for providing a traditional well-rounded curriculum in family medicine which includes a solid foundation in the inpatient areas of medicine, OB, and pediatrics. This means that upon graduation you will be well prepared to practice in a variety of settings. From becoming a hospitalist to delivering babies, our program has the flexibility and resources to ensure that your education meets your individual learning needs. Furthermore, residents have the opportunity to augment their training via areas of concentration (AOC) which include an advanced experience in a variety of disciplines. AOCs may include but are not limited to the following: sports medicine, palliative medicine, addiction medicine, osteopathic manipulation, international medicine, as well as rural/underserved populations including caring for Plain people. Regardless of the educational approach, our graduates have repeatedly expressed how well Williamsport has prepared them for the type of practice they desired.

Facilities

Our office is located in the Health Innovation Center conveniently attached to Williamsport Regional Medical Center. The Residency Center’s 28 modern exam rooms surround a centralized resident precepting room in a setting that employs features including the abundant use of natural light to create a warm, healing environment. Rooms are equipped for osteopathic manipulative treatment (OMT) and other procedures including excisions, hyfrecation, cryosurgery, punch biopsies, laceration repair, IUD and Nexplanon insertion/removal, endometrial biopsy, colposcopy, fracture care, and counseling.

Williamsport Regional Medical Center:
• 224 licensed acute beds and 22 bassinets
• 18,000 admissions annually
• 16,000 outpatient surgeries annually
• 1,400 births annually
• 107,000 emergency department visits annually
• Level II trauma center, Neonatal Intermediate Care Nursery
• 12,000 patients annually at Family Medicine Residency Center
• Affiliated with University of Pittsburgh, Philadelphia College of Osteopathic Medicine, Drexel University, Penn State/Hershey, and Temple University

Our teaching faculty members have dedicated their lives to teach residents. They are always accessible and approachable, giving us the skills to become competent physicians.

James Stoltzfus, MD
Evaluation
As a resident, you will want to know how well you are progressing; the new Family Medicine milestones allow just that. Our revamped evaluation process provides consistent, standardized, performance progression data at six-month intervals that we present to learners on an individual basis. This gives residents the feedback they crave and allows learners to compare their progress in meeting particular milestones with that of their classmates and peers nationwide.

Our faculty has expertise in recognizing learners’ strengths and weaknesses, and works with individual residents to develop specific educational plans. Residents, in turn, are also evaluators who have regular, confidential opportunities to provide feedback to the faculty and to the program.

Faculty
UPMC Susquehanna’s medical staff consists of nearly 300 clinicians representing a wide variety of specialties. They are enthusiastic supporters of the Family Medicine Residency Program and generously volunteer extensive amounts of time to teach our residents. Staff physicians also frequently participate in research and clinical trials of various treatment protocols. A listing of full time faculty biographies is available in the back of this booklet and on our website at UPMCSusquehanna.org/FamilyMedicineResidency.

Residents
A cohesive group, residents support one another and socialize outside of work hours. For more information on our current residents and why they chose the Williamsport Family Medicine Residency, visit our website at UPMCSusquehanna.org/FamilyMedicineResidency.

Salary and Benefits
The contract year for each resident begins July 1 and ends June 30 of the following year. Salaries and benefits are reviewed on an annual basis, and UPMC Susquehanna is committed to remaining competitive with other residency programs in the state of Pennsylvania. Our benefits package includes health, life, long-term disability, professional liability insurances, and continuing education funds. Additional detail on salary and benefits is included in the back of this booklet and on our website at UPMCSusquehanna.org/FamilyMedicineResidency.

Quality of Life
Williamsport and its surrounding communities offer a variety of lifestyle options. Our area features reasonable cost of living, a manageable pace, and beautiful landscapes. This is a safe area, full of cultural, educational, religious, and recreational opportunities. Housing is affordable and costs are significantly lower than in metropolitan areas. Northcentral Pennsylvania is also considered to be a great place to raise a family. Local public, private, and religiously affiliated schools are well regarded, and there are many quality, affordable preschools, and child-care facilities in the area. Williamsport is culturally blessed through the artists’ series of local colleges and universities. Entertainment in the area includes everything from visual arts, film and theater to music and lecture series. Whether you prefer outdoor activities, shopping, dining, or educational events, Williamsport and Lycoming County have much to offer.

Working with the residents here is what makes a good experience into a great experience. There is always someone encouraging you, motivating you, or lending a sympathetic ear. These interactions have cultivated wonderful friendships that have grown to be a large, supportive family.

Videhi Patel, MD
Awards

UPMC Susquehanna’s commitment to providing high-quality health care to our patients has resulted in state and national recognition. A selection of those awards includes:

• Members of the continuing care team at UPMC Susquehanna Soldiers + Sailors were awarded the Baronner Rural Innovation and Transformation (BRIT) Award by the Pennsylvania Office of Rural Health. The award recognizes rural hospitals and health systems that have implemented a robust and sustainable initiative to significantly impact the health status of the communities they serve. The team developed new processes and support materials to help reduce complications following discharge which historically led to readmission. (March 2019)

• UPMC Hillman Cancer Center in Williamsport achieved American College of Radiation Oncology (ACRO) Accreditation in Radiation Oncology. To achieve the three-year accreditation award, the facility had to undergo rigorous peer reviews, including reviews of patient care, safety practices, and technology; as well as several months of on-site visits evaluating a wide range of factors from staffing to quality assurance, safety, and work processes. (March 2019)

• UPMC Hillman Cancer Center in Williamsport was awarded the 2018 Outstanding Achievement Award by the Commission on Cancer (CoC) of the American College of Surgeons (ACS). UPMC Hillman Cancer Center in Williamsport one of a select group of 24 U.S. accredited cancer programs to receive this national honor for cancer surveys performed Jan. 1 – Dec. 31, 2018, and the only program to be recognized in Pennsylvania. (March 2019)

• UPMC Susquehanna Muncy was recognized by The National Rural Health Resource Center (The Center) and the Pennsylvania Flex Program with The Critical Access Hospital Recognition Certificate for keeping pace with health care transformation, which is imperative to sustaining access to health services for rural communities. (February 2019)

• The laboratory at UPMC Susquehanna Soldiers + Sailors received re-accreditation from the Accreditation Committee of the College of American Pathologists (CAP). In addition, the Point of Care Testing program and Blood Gas Laboratory also received accreditation. (December 2018)

• The Joint Commission, in conjunction with The American Heart Association/American Stroke Association, re-certified UPMC Susquehanna Lock Haven as an Acute Stroke Ready Hospital.

• From diagnosis and treatment to survivorship, the Cancer Center of UPMC Susquehanna offers patients the highest clinical quality and most comprehensive practices close-to-home, a methodology officially recognized by the American College of Surgeons Commission on Cancer (CoC). The CoC recognized the center with a GOLD-level commendation for UPMC Susquehanna’s comprehensive community cancer program through 2021, receiving commendation (highest level of accreditation) in all categories possible. (July 2018)

• UPMC Susquehanna received the American College of Cardiology’s NCDR ACTION Registry Gold Performance Achievement Award for 2018 for excellence in heart attack care. UPMC Susquehanna is one of only 37 hospitals nationwide to receive the honor. By receiving the ACTION Registry Gold Performance Achievement Award, UPMC Susquehanna demonstrated sustained achievement in the ACTION Registry for eight consecutive quarters and has performed at the top level of standards for specific performance measures. (March 2019)

• UPMC Susquehanna was named one of the nation’s 15 Top Health Systems by IBM Watson Health (NYSE: IBM). Formerly known as the Truven Health Analytics® 15 Top Health Systems, this study spotlights the best-performing health systems in the U.S., based on a balanced scorecard of measures derived from publicly available clinical, operational, and patient satisfaction data. This is the first time UPMC Susquehanna has been recognized with this honor. (April 2018)

• UPMC Susquehanna Williamsport was one of 750 awarded an “A” for its commitment to keeping patients safe and meeting the highest safety standards in the U.S. by the Leapfrog Group. This is the fourth year in a row the hospital has received this designation. (April 2018)

• Employee service partners with the multidisciplinary falls team at UPMC Susquehanna Williamsport were named winners in the Pennsylvania Patient Safety Authority’s annual I Am Patient Safety contest. (March 2018)

• The Joint Commission, in conjunction with The American Heart Association/American Stroke Association, recognized and re-certified UPMC Susquehanna with The Joint Commission’s Gold Seal of Approval and the American Heart Association/American Stroke Association’s Heart-Check mark for Advanced Certification for Primary Stroke Centers. The Gold Seal of Approval/® and the Heart-Check mark represent symbols of quality from their respective organizations. (March 2018)

• Williamsport Regional Medical Center became the regions only hospital to earn The Joint Commission’s Gold Seal of Approval for Total Hip and Total Knee Joint Replacement Certification. (January 2018)

“My husband and I enjoy the variety that Williamsport has to offer—theater and music, outdoor activities and great food—while still maintaining the friendly feeling of a small, close-knit community.”

Amy Bedient, DO
A Residency Relationship Spanning
Four Decades, Five Generations

Five generations of Lisa (Bradley) McGinniss’ family have been cared for by the faculty physicians and resident physicians at the Family Medicine Residency Center for the past four decades. They include Lisa’s grandmother, father, son and granddaughter, Arlaina (not pictured).

Throughout her patient experience, Lisa says she has been very impressed by the communication between the faculty physicians and resident physicians, and the ease with which they transition a patient’s care. She’s aware of the quality of the education and opportunities the residents receive from the program.

I’ve seen residents go through the program and move on to build practices throughout the region. They train here, often stay here and are able to continue to develop relationships with their mentors and with their patients.

Lisa McGinniss, Patient
Approximate drive time for major cities is shown above when traveling to and from Williamsport, PA.
Bradley J. Miller, DO, FAAFP
Program Director
Juniata College, BS
Philadelphia College of Osteopathic Medicine, DO
Residency: Geisinger Family Practice Residency Program
6 years private practice
13 years residency teaching

John N. Boll, Jr., DO, FAAFP
Associate Director
Messiah College, BS
Philadelphia College of Osteopathic Medicine, DO
Residency: Williamsport Family Medicine Residency
10 years private practice
8 years residency teaching

Jeffrey N. Verzella, MD
Senior Associate Director
Dartmouth College, BA
SUNY Health Sciences Center, Syracuse, MD
Residency: Tripler Army Medical Center Family Practice Residency, Hawaii
33 years residency teaching

Timothy M. Heilmann, MD
Associate Director
University of Notre Dame, BS
Jefferson Medical College, MD
Residency: Forbes Family Practice Residency Program
6 years private practice (rural setting)
27 years residency teaching

Jesse D. Hickland, MD
Senior Associate Director
Baylor University, BS
Universidad Autonoma de Guadalajara, MD
Residency: Williamsport Family Medicine Residency
7 years residency teaching

Nicole Miele Knarr, LCSW
Assistant Director
Mansfield University, BS
Marywood University, MSW
18 years private practice
Elizabeth E. Anderson, MD
Associate Director
Douglass College, Rutgers University, BA
UMDNJ–Robert Wood Johnson Medical School, MD
Residency: Williamsport Family Medicine Residency
22 years private practice
28 years residency teaching

Luan V. Pham, MD
Associate Director
Villanova University, BS
Penn State University, MD
Residency: Williamsport Family Medicine Residency
3 years private practice
6 years residency teaching

William F. Keenan, Jr., MD
Associate Director/Geriatrics
Harvard College, AB
University of Massachusetts School of Medicine, MD
Residency: Harrisburg Hospital Family Practice Residency
8 years practice, full-time (urban & military setting)
30 years residency teaching

Janice L. Schifferli, DO
Associate Director
Canisius College, BS
Lake Erie College of Osteopathic Medicine, DO
Residency: Williamsport Family Medicine Residency
12 years residency teaching

Glenn M. Klucka, DO, MS
Assistant Director
University of Rochester, BA
Philadelphia College of Osteopathic Medicine, DO
Residency: Geisinger Pediatric Residency
Neuromusculoskeletal Medicine, UNT Health Science Center
2 years residency teaching

Dana Schwab Kirschner, DO
Assistant Director
Juniata College, BA
Rowan University School of Osteopathic Medicine, DO
Residency: Williamsport Family Medicine Residency
1 year residency teaching
**Goal:** Teaching Family Medicine residents how to recognize, evaluate, and manage common child health problems encountered in practices in communities as diverse as suburban, rural, semi rural, town-village, and tertiary care centers.

All the newborns, infant, child, and adolescent health care in Williamsport and surrounding Lycoming County (pop. 116,000) occurs at UPMC Susquehanna Williamsport, your primary pediatric training site — giving you an accurate portrayal of what you will manage in the “real world.”

**How You Will Train**

**Required**

**Inpatient:**
- 1st year: Two months Pediatric unit and Nursery (Level I + Level II) combined
- 2nd year: Two months Pediatric unit and Nursery (includes Level II) combined
- 1° Faculty: Pediatric hospitalists
- 2° Faculty: Residency faculty and community pediatricians

**Outpatient:**
- **Longitudinal Pediatric Care:** Three years of training in the Family Medicine office where the pediatric age group equals 25 percent of each resident’s panel of patients.
- **Outpatient Pediatrics:** Two months with community pediatricians and pediatric faculty.
- **Pediatric Cardiology:** Participation in clinics held at UPMC Susquehanna.

**Didactics:**

1. **Pediatric noon conference:** two times a month
2. **Pediatric rounds:** daily while on service
3. **Visiting Professor/CME Series:** as scheduled
4. **Neonatal Life Support:** given in 1st and 3rd years of training
5. **Pediatric Morning Report:** weekly
Goal:
1. Teaching comprehensive management of uncomplicated pregnancies, from preconception to postpartum, as well as high-risk pregnancy management with appropriate consultation.
2. Recognition, evaluation, and management of complications of pregnancy.
3. Evaluation and management of common GYN disorders in an office setting.
4. Opportunity to perform IUD and Nexplanon placement and removal.
5. Women's health care for all stages of life including cancer screening, contraception, menopause, and health maintenance.

All of the obstetric care in Williamsport and surrounding Lycoming County occurs at UPMC Susquehanna Williamsport, your primary ob-gyn training site. The training occurs in our Prenatal Center run by the Family Medicine Residents in our office. Teaching is provided by Family Medicine faculty, obstetricians, and midwives.

How You Will Train

Required

**OB Rotation:**
- Two months each in 1st and 2nd years
- Includes Prenatal Center, Labor and Delivery, Ante/Postpartum
- 1st Faculty: Residency faculty
- 2nd Faculty: Obstetricians and midwives

**Continuity Obstetric Care:**
- In the Family Medicine office, manage a minimum of five private patients per resident through their prenatal course, two of which you must deliver and provide postpartum management.

**Colposcopy Clinic:**
- Once every other week for two months.

**STD Clinic:**
- Once per week while on selected rotations.

**GYN Rotation:**
- One month outpatient experience combining GYN experience at the ob-gyn's office, STD, and colposcopy clinics.

Optional:
1. Ob-gyn elective in 3rd year: UPMC Susquehanna obstetricians
2. Continuation of management of unlimited private OB patients throughout residency, if desired

Didactics:
1. Ob-gyn noon conference: once a month
2. OB rounds/chart review: while on service
3. Visiting Professor/CME Series: as scheduled
4. OB Morning Reports: weekly
The Williamsport Family Medicine Residency is an ACGME accredited program, with Osteopathic Recognition offering a comprehensive education for both osteopathic and allopathic residents. Our program integrates the two approaches in a complementary manner resulting in a pleasant work environment that facilitates equal opportunities to excel. Osteopathic residents enhance their manipulation skills and maintain a unique identity amongst their peers, while allopathic residents are welcomed to share in the learning experience.

How You Will Train

**OMM Lecture Series & Hands-on Practice Sessions:**
- Monthly noonday conferences are presentations given by residents, attendings, and guest speakers. We review pertinent anatomy, discuss the clinical relevance of a topic, and practice OMM techniques on each other during these sessions.

**OMM Workshops:**
- At the beginning of the first academic year, osteopathic residents participate in a series of OMM workshops that address osteopathic mechanics and common techniques with a goal of reviewing the basic principles so each resident begins patient care with a solid foundation.

**OMM Clinics:**
- 1st year osteopathic residents participate in one to two OMM clinics per month during outpatient rotations.
- 2nd and 3rd year osteopathic residents participate in one OMM clinic per month during outpatient rotations.
- These sessions are used as an opportunity to improve the accuracy of diagnostic skills and enhance the breadth and depth of techniques.
- Supervision occurs by Board Certified Osteopathic physicians.

**Integrated OMM Appointments:**
- 2nd and 3rd year osteopathic residents have OMM patient visits built in or integrated into their regular Family Medicine office schedules.
- The number of OMM integrated appointments each week varies ranging from zero to two depending on the resident’s rotation.
- These appointments enable senior residents to practice the osteopathic skills that they learned during their 1st year and to simulate what it will be like to use OMM in a real office practice upon graduation.

**Inpatient OMM Experience:**
- Osteopathic structural exams are performed on all admissions.
- All osteopathic residents perform OMM on newborn, pediatric, obstetric, and adult patients and are encouraged to integrate OMM into the plan of care for hospitalized patients when applicable.

**OMM Electives for Allopathic Residents:**
- Allopathic residents can utilize an elective rotation as an opportunity to achieve a deeper understanding of the osteopathic philosophy and gain hands-on experience practicing OMM techniques on actual patients under the direct guidance of an osteopathic faculty member.
### Noonday Conference and Visiting Professor Schedule

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
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<tbody>
<tr>
<td>• QI Project Meeting</td>
<td>• Outpatient Pediatrics</td>
<td>• Journal Club</td>
<td>• Reflections/Practice Management</td>
<td>• ABFM Board Review</td>
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<tr>
<td>• ADMIN</td>
<td>• OMM (1st and 3rd years)</td>
<td>• Family Medicine Lecture given by Community Physicians</td>
<td>• Geriatrics/Colposcopy</td>
<td>• Behavioral Health/Resident Business Meeting</td>
</tr>
<tr>
<td>• Inpatient Pediatrics</td>
<td>• Resident's ONLY Meeting</td>
<td>• Core Family Medicine Lecture</td>
<td>• Reflections/Stress Management</td>
<td>• Procedure Workshops</td>
</tr>
<tr>
<td>• ADMIN</td>
<td>• Radiology/Quality Improvement</td>
<td>• Dermatology/Literature Review</td>
<td>• Resident's Meeting</td>
<td>• M&amp;M (2nd years)</td>
</tr>
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*Noonday Conference: Daily 12:30 to 1:30 p.m.*  
*Visiting Professor Didactic Lectures: Friday 8 to 9 a.m.*

### Rotations By Year

#### First Year

<table>
<thead>
<tr>
<th>First Year</th>
<th>Obstetrics</th>
<th>Pediatrics</th>
<th>Community Medicine</th>
<th>Surgery</th>
<th>Emergency Medicine</th>
<th>Night Float</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Internal Medicine</td>
<td>• Obstetrics</td>
<td>• Pediatrics</td>
<td>• Community Medicine</td>
<td>• Surgery</td>
<td>• Emergency Medicine</td>
<td>• Night Float</td>
</tr>
<tr>
<td>• Ortho/Sports Medicine</td>
<td>• Obstetrics</td>
<td>• Outpatient Pediatrics</td>
<td>• Internal Medicine</td>
<td>• Obstetrics</td>
<td>• Night Float</td>
<td></td>
</tr>
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*Family Medicine Office: one to two half days per week*

#### Second Year

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<tr>
<th>Second Year</th>
<th>Obstetrics</th>
<th>Ortho/Rehab/Sports Medicine</th>
<th>Pediatrics</th>
<th>Outpatient Pediatrics</th>
<th>Internal Medicine</th>
<th>FP-Psychiatry</th>
<th>Pediatrics</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Night Float</td>
<td>• Obstetrics</td>
<td>• Ortho/Rehab/Sports Medicine</td>
<td>• Pediatrics</td>
<td>• Outpatient Pediatrics</td>
<td>• Internal Medicine</td>
<td>• FP-Psychiatry</td>
<td>• Pediatrics</td>
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<tr>
<td>• Obstetrics</td>
<td>• Night Floater</td>
<td>• Elective</td>
<td>• Internal Medicine</td>
<td>• FP-Psychiatry</td>
<td>• Pediatrics</td>
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*Family Medicine Office: two to three half days per week*

#### Third Year

<table>
<thead>
<tr>
<th>Third Year</th>
<th>Geriatrics</th>
<th>Cardiology</th>
<th>Elective</th>
<th>Gynecology</th>
<th>Elective</th>
<th>Night Float</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Internal Medicine</td>
<td>• Geriatrics</td>
<td>• Cardiology</td>
<td>• Elective</td>
<td>• Gynecology</td>
<td>• Elective</td>
<td>• Night Float</td>
</tr>
<tr>
<td>• Internal Medicine</td>
<td>• Night Float</td>
<td>• Elective</td>
<td>• Dermatology/Ophthalmology/ENT</td>
<td>• Family Practice Management</td>
<td>• Elective</td>
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</table>

*Family Medicine Office: two to five half days per week*
Salary (2019-2020)
First Year: $59,911
Second Year: $63,216
Third Year: $65,782

Each resident’s contract year begins on July 1 and ends on June 30 of the following year. Salaries and benefits are reviewed yearly and UPMC Susquehanna is committed to remaining competitive with other Pennsylvania residency programs.

On-Call Schedules
First year: Three to four 12 hour calls/month
Second year: Two to three 24 hour calls/month
Third year: One to two 24 hour calls/month
Night Float: Two night float rotations in each year of residency

Benefits
Health insurance: Paid for by the system for resident and family (spouse/domestic partner and children). Tax-exempt health care and dependent care accounts can be created.
Life insurance: One year’s full salary plus $5,000 on resident.
Long-term disability insurance: Coverage for resident; provides 60 percent of salary if disabled.
Professional liability (malpractice) insurance: Covers resident at UPMC Susquehanna Williamsport and other hospitals.
Vacation: Fifteen days maximum each year.
Holidays: Seven each year (Independence, Labor, Thanksgiving, Christmas, New Year’s, Martin Luther King Jr., and Memorial days).
Paid sick leave: Ten days maximum each year.
Maternity and paternity leaves: Granted by written policy.
Conference days: Up to five working days away and expense reimbursement up to $2,000 each year.
Practice site visitation days: Five paid working days can be taken in resident’s second and/or third years.
Meals: Provided without charge to residents on duty at UPMC Susquehanna Williamsport’s cafeteria.
White coats: Four coats are provided.
Board fees: Paid by the program as stated in policy.
Our third year clerkship in Outpatient Family Medicine is designed to meet or exceed the curricular requirements of most medical schools, providing a mix of office-based care, lectures and community visits. For a fourth year elective in Family Medicine, we can tailor the clerkship to meet your particular goals and interests. We also offer a rotation in obstetrics from a family medicine perspective that has received rave reviews from the students who have completed it.

We provide you with free meals during your clerkship, as well as a spacious room located on the hospital campus. You will have time during the evenings and weekends to interact with fellow students and residents outside of work in a more relaxed setting. You can check out local restaurants, breweries, and theaters together and explore the myriad of outdoor activities that Williamsport has to offer, including hiking, biking, kayaking, and much more!

If you are interested in doing the kind of clerkship that reminds you of why you ultimately chose a career in medicine, please contact us, and we will be happy to provide you with more information.

Please call 570-321-3520 or 1-800-837-2011 or visit our website at UPMCSusquehanna.org/FamilyMedicineResidency.

*Due to Pennsylvania State Board of Medicine regulations, we are only able to offer rotations to students attending medical school in the United States.